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# Audit and Governance Committee 28 June 2023



Working in partnership with Eastbourne Homes

Time and venue:

6.00 pm in the Court Room at Eastbourne Town Hall, Grove Road, BN21 4UG

Membership:

Councillor Christina Ewbank (Chair); Councillors Ali Dehdashty (Deputy-Chair) Kathy Ballard, Daniel Butcher, Andy Collins, Hugh Parker, Kshama Shore, David Small and Stephen Gilbert (Audit Independent Member)

Quorum: 2

Published: Tuesday, 20 June 2023

# **Agenda**

1 Minutes (Pages 5 - 10)

To confirm the minutes of the last meeting of the Committee, held on 1st March 2023.

- 2 Apologies for absence/declaration of substitute members
- 3 Declarations of Disclosable Pecuniary Interests (DPIs) by members as required under Section 31 of the Localism Act and of other interests as required by the Code of Conduct.
- 4 Questions by members of the public.

On matters not already included on the agenda and for which prior written notice has been given (total time allowed 15 minutes).

5 Urgent items of business.

The Chairman to notify the Committee of any items of urgent business to be added to the agenda.

6 Right to address the meeting/order of business.

The Chairman to report any requests received to address the Committee from a member of the public or from a Councillor in respect of an item listed below and to invite the Committee to consider taking such items at the commencement of the meeting.

7 Internal Audit and Counter Fraud Work Report 2022-2023 (Pages 11 - 34)

Report of the Chief Internal Auditor.

#### 8 Strategic Risk Register Quarterly Review (Pages 35 - 44)

Report of the Chief Internal Auditor.

#### 9 Annual Governance Statement (Pages 45 - 78)

Report of the Chief Internal Auditor.

#### 10 External Audits update

A verbal report of the Deputy Chief Finance Officer.

#### 11 Treasury Management Annual Report 2022-2023 (Pages 79 - 98)

Report of the Chief Finance Officer.

# Information for the public

#### **Accessibility:**

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## Information for Councillors

#### Disclosure of interests:

Members should declare their interest in a matter at the beginning of the meeting.

In the case of a disclosable pecuniary interest (DPI), if the interest is not registered (nor the subject of a pending notification) details of the nature of the interest must be reported to the meeting by the member and subsequently notified in writing to the Monitoring Officer within 28 days.

If a member has a DPI or other prejudicial interest he/she must leave the room when the matter is being considered (unless he/she has obtained a dispensation).

#### Councillor right of address:

Councillors wishing to address the meeting who are not members of the committee must notify the Chairman and Democratic Services in advance (prior to the start of the meeting), with the exception of Planning Committee meetings where registering to speak must be made in accordance with the relevant public speaking rules set out in the Council's constitution.

# **Democratic Services**

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Working in partnership with Eastbourne Homes

#### **Audit and Governance Committee**

Minutes of meeting held in Court Room at Eastbourne Town Hall, Grove Road, BN21 4UG on 1 March 2023 at 6.00 pm.

#### Present:

Councillor Robin Maxted (Chair).

Councillors Amanda Morris (Deputy-Chair), Peter Diplock, Md. Harun Miah, Hugh Parker, Kshama Shore and Audit Independent Member, Stephen Gilbert.

#### Officers in attendance:

Ola Owolabi (Deputy Chief Finance Officer - Corporate Finance), Homira Javadi (Director of Finance and Performance (Chief Finance Officer)), Jackie Humphrey (Chief Internal Auditor) and Ross Sutton (Head of Financial Reporting).

#### Also in attendance:

Ben Sheriff and Tanya Chikari, Representatives of external auditor, Delolitte.

#### 39 Minutes

The Minutes of the meeting held on 23 November 2022 were confirmed as an accurate record.

#### 40 Apologies for absence/declaration of substitute members

Apologies were received from Councillor Choudhury and Councillor Vaughan. Councillor Hugh Parker substituted for Councillor Vaughan.

Declarations of Disclosable Pecuniary Interests (DPIs) by members as required under Section 31 of the Localism Act and of other interests as required by the Code of Conduct.

There were none.

#### 42 Questions by members of the public.

No questions had been received from members of the Public.

#### 43 Urgent items of business.

The Chair confirmed there were no urgent items.

#### 44 Right to address the meeting/order of business.

There were no requests to address the meeting.

#### 45 External Audit - 2019/20

The Chair invited Homira Javadi to introduce the report.

Homira Javadi outlined the officer recommendations, highlighting that the recommendation for the Committee to delegate authority to the Chief Finance Officer (CFO), as Section 151 Officer, and in consultation with the Chair, to sign-off the audited 2019/20 Statement of Accounts would only stand if there was no change to the existing expectation for an unqualified (in the case of Value for Money) and unmodified opinion.

The Chair then invited comment from Ben Sherriff and Tanya Chikari, attending as representatives for external auditors, Deloitte.

Ben Sherriff, Deloitte, summarised the recent reports from Deloitte regarding the outstanding items, as noted in its ISA 260 report to the Committee in November, and provided an update on the progress of those items. He concluded that nothing had been found that Deloitte did not have confidence would be addressed in order to issue a clean, completed, unqualified opinion.

The Committee considered the report.

In the course of the following discussions, Ben Sheriff, Deloitte, confirmed that the only outstanding action was Deloitte's own internal peer review process and that no material questions remained.

Ben Sheriff re-affirmed that he expected the 2019-20 accounts would be considered unmodified, and unqualified for the value for money element, and explained that the opinion was as positive as audit terminology got.

Officers and Deloitte representatives confirmed that Deloitte's working practices meant that work on the next set of accounts, for 2020-2021, would not commence until after the Statement of Accounts for 2019-20 had been signed off. Without delegation, this would mean the 2019-20 Accounts would not be signed off until the Committee met again, on 28 June 2023.

Members expressed disappointment and frustration that, despite Deloitte's assurances at the November meeting, the Statement of Accounts was still not ready to be signed off at this meeting. Deloitte declined the Committee's request to provide a specific date for completion.

The Chair thanked Ben Sherriff and Tanya Chikari for attending and invited them to leave the meeting.

#### **RESOLVED** (unanimously):

1. To note the Independent Auditor's (Deloitte) report as those charged with

- governance on EBC Accounts, and the Value for Money conclusion report.
- 2. To delegate authority to the Director of Finance and Performance (Chief Finance Officer S151 Officer) in consultation with the Chair of the Committee to sign-off the audited Eastbourne Borough Council 2019/20 Statement of Accounts, on condition that the expected unmodified, unqualified opinion did not change.
- 3. To authorise the Director of Finance and Performance (Chief Finance Officer S151 Officer) to sign the formal Letter of Representation to Deloitte.

An additional recommendation was proposed by Councillor Diplock and seconded by Councillor Shore

#### **RESOLVED** (unanimously)

4. That two letters should be issued from the Chair, one to the Minister of State, Levelling Up, Housing and Communities, Rachel Maclean MP, and one to the Chair of Audit at Deloitte, to express the disappointment at the situation regarding the backlog of External Audits.

The CFO assured Members that they would be informed as soon as the Statement of Accounts had been signed.

#### 46 Treasury Management Report - Q3 2022-2023

Ola Owolabi, Deputy Chief Finance Officer, presented the report, which reviewed the Treasury Management activities over the last quarter, 1<sup>st</sup> October to 31<sup>st</sup> December 2022, and the Committee considered the report.

Officers clarified that the information contained in the External Audit reporting regarding Investment Company Eastbourne Ltd (ICE) did not cover the same areas as those required by reporting for Treasury Management Activities and also noted that the external audits being recently considered by the Committee were for a much earlier timeframe, i.e. 2019/2020.

#### **RESOLVED:** (unanimously)

To note the report of the Chief Finance Officer and the assurances contained within and agree that Treasury Management Activities for the period 1 October to 31 December 2022 had been in accordance with the approved Treasury Strategies.

#### 47 Draft internal audit plan for 2023/24

Jackie Humphrey, Chief Internal Auditor (CIA), presented the report.

The CIA summarised how the Annual Audit Plan was formulated and explained that the Plan was designed to be flexible to accommodate any important strategic issues that might arise in the course of the year. Further explanation was provided regarding calculation and allocation of resources to ensure

balance across the organisation and inclusion of areas of current high importance.

The Chair thanked the CIA and her team for their hard work and the Committee considered the draft Annual Audit Plan for 2023-2024.

Following comments and questions from Members, the CIA confirmed that:

- An audit of highways verge maintenance would typically comprise a review of contract obligations against performance.
- When considering the topic of Health and Safety, the Internal Audit team would focus on levels of compliance with the associated processes and policies, such as evaluating the work of those staff members who were responsible for providing regular reporting on Health and Safety matters, rather than Health and Safety performance levels directly.
- An audit of a contract, such as highways verge maintenance, would review the contract and also the monitoring of that contract.

#### **RESOLVED:** (unanimously)

To accept the proposed Internal Audit Plan for 2023/2024.

# Internal Audit and Counter Fraud Report for the three quarters of the financial year 2022-2023 - 1 April to 31 December 2022.

Jackie Humphrey, Chief Internal Auditor (CIA), presented a report of works carried out by the Internal Audit and Counter Fraud teams, up to the end of December 2022.

During the presentation, the CIA highlighted the high number of reports that had been required due to the wide-spread and repeated need for follow up reviews and the subsequent impact on the team's ability to deliver the annual audit plan. The CIA reported that the Chief Executive and the Corporate Management Team (CMT) had been made aware of the matter and had taken recent steps to address the issue. The CIA also noted that other Councils were reporting similar experiences and it was her hope that, now CMT had taken action, the underlying issues could be identified.

The CIA reviewed appendices A to C, which highlighted key outstanding actions and noted additional recent progress. The presentation also reviewed the recent work of the Counter Fraud Team noted the implementation of a new assurance measure, whereby the Boards of the Council's associated companies were now required to make a quarterly statement to confirm compliance with their financial and governance arrangements.

The Chair thanked the CIA for the presentation and the Committee considered the report.

Following comment from Members, Homira Javadi, Chief Finance Officer, clarified that, as a result of the issue of wide-spread overdue responses to internal audit requests being escalated to CMT, the CEO had messaged all senior managers requesting their direct updates and the CIA confirmed that some positive responses had resulted. It was expected that on-going support from CMT would continue to help address the issue going forward.

Following a suggestion that areas of low activity, such as member allowances, could be taken out to help re-balance resources to deliver the annual plan, Officers confirmed that, while activity around Member Allowances was low, internal audit testing had revealed occasional coding errors and therefore monitoring would need to continue.

Members expressed concerns regarding outstanding actions still resting with Business Continuity and discussed an appropriate response.

#### **RESOLVED** (unanimously)

- 1. To note the Internal Audit and Counter Fraud Report; and
- 2. To request a report of Tim Whelan, Director of Service Delivery, on the current position of producing Departmental Business Continuity Plans, including how those plans referenced the organisation-wide business continuity plan.

#### 49 Strategic Risk Register Quarterly Review

Jackie Humphrey, Chief Internal Auditor (CIA), presented the report of the Corporate Management Team's (CMT) quarterly review and update of the Council's Strategic Risk Register.

The CIA noted that CMT had agreed no changes to the risk scores but had decided to update the wording for Risk 2, 'Changes to the economic environment', and to add three new internal controls.

The CIA confirmed that CMT's review had identified no further updates and the Committee considered the report.

In response to Member queries, Officers explained that business continuity plans were covered by the risk register as any specific business continuity scenario could be considered under one of the register's Strategic Risk areas. However, Members should let Officers know if there was a particular scenario that was perhaps not being covered.

Officers confirmed that the new internal controls for continuous review and monitoring were being done.

#### **RESOLVED** (unanimously)

To note the report.

#### 50 Date of the next meeting

The date of the next meeting was confirmed as Wednesday 28 June, at 6pm, in the Court Room, Town Hall.

The meeting ended at 7.10 pm

Councillor Robin Maxted (Chair)

# Agenda Item 7

**AUDIT AND GOVERNANCE COMMITTEE** Report to:

Date: 28th June 2023

Title: Internal Audit and Counter Fraud Report for the financial

year 2022-2023 - 1st April 2022 to 31st March 2023.

**Chief Internal Auditor** Report of:

All Ward(s):

**Purpose of report:** To provide a summary of the activities of Internal Audit and

Counter Fraud for the financial year 2022-2023 – 1st April

2022 to 31st March 2023.

Officer That the information in this report be noted and

recommendation(s): further information members identify any

requirements.

That committee agree the approach to having an

external assessment carried out.

Reasons for The remit of the Audit and Governance Committee includes recommendations:

the duties to agree an Annual Audit Plan and keep it under

review, and to keep under review the probity and effectiveness of internal controls, both financial and operational, including the council's arrangements for

identifying and managing risk.

The Public Sector Internal Audit Standards require an

external assessment to be carried out.

Contact Officer(s): Name: Jackie Humphrey

Post title: Chief Internal Auditor

E-mail: jackie.humphrey@lewes-eastbourne.gov.uk

**Telephone number: 01323 415925** 

#### 1 Introduction

- 1.1 The remit of the Audit and Governance Committee includes the duties to agree an Annual Audit Plan and keep it under review, and to keep under review the probity and effectiveness of internal controls, both financial and operational, including the council's arrangements for identifying and managing risk.
- 12 The quarterly report includes a review of work undertaken by Internal Audit and Counter Fraud.
- 13 This report summarises the work carried out by Internal Audit and Counter Fraud across the financial year 2022-23.
- Review of the work of Internal Audit carried out in the financial year 2022-2 23
- During the year 15 audits were carried out and issued in Final. Also, 34 follow 2.1 up reviews were undertaken and reports issued detailing the updated position. (Note that one of each were for Lewes and so are not further noted in this report).
- 2.2 Appendix A lists all the audit reports issued during the year. The first table shows all the follow up reports issued and the second table is the list of all other

- audit report issued. At the end of the year there were no outstanding draft reports.
- 2.3 At the last committee meeting, it was reported that there were a large number of recommendations outstanding after several follow ups had been undertaken. It was also reported that the Chief Executive had asked for managers to view the outstanding recommendations and to try to address them. Internal Audit was contacted by various managers about outstanding recommendations and the situation has now improved but it still needs to be carefully monitored.
- 2.4 Appendix B is the list of all the audits that are still subject to follow up reviews. It shows the results of all the follow ups carried out and when the next follow up is due. When all recommendations have been addressed this will be reported once and then that audit will be removed from the list. This appendix shows the results of the request from the Chief Executive, with seven audits closed as all the recommendations have been addressed.
- 2.5 Of the reviews in Appendix B where follow ups are overdue, the following is noted:
  - Business Continuity Plans see 3
  - Members Allowances delayed because of other follow ups and need to ensure that there are enough claims to test
  - Film Liaison Unit currently ongoing
  - Contract Management currently ongoing
  - Sovereign Centre on hold
- Appendix C has now been updated following the responses from management with regard to outstanding recommendations. Last quarter, before the report was taken to Corporate Management Team, this appendix included 13 audits with 37 outstanding recommendations. It now shows 6 of these audits with 16 outstanding recommendations still on the list, with one new audit, with 6 outstanding recommendations, added.
- 2.7 Whilst the number of outstanding recommendations has now greatly improved, this has only happened in the last quarter and the number of follow up reviews carried out during the year greatly impacted the ability to carry out new reviews
- This has been exacerbated by having two new Auditors in the team who required training and having to chase information and responses from officers. The former will be less of a problem moving forward and the latter was improved by the message from the Chief Executive. One Auditor also caught Covid and has, unfortunately, suffered symptoms for a lengthy period. Thankfully the symptoms are now subsiding and they are back at work.
- 2.9 One member of the Audit team resigned in October. There have been two recruitment attempts but it has not been possible to fill the post. Another attempt will be made but other options are being considered.

#### 3 Business Continuity Plans

3.1 At the last meeting, the committee requested that the Director of Service Delivery report to the next meeting on the progress and issues of obtaining completed Business Continuity Plans. To begin with, the Chief Internal Auditor contacted the officer collating Business Continuity Plans to obtain an updated list of those still outstanding. As it was found that a number were still outstanding, the request from committee was passed to the Director of Service Delivery, but he was also asked if he believed that the responsibility for ensuring Business

Continuity Plans were completed did rest with the officer collating them. The response received was that responsibility for completing the plans rested with the relevant Heads of Service.

- However, as the committee were requesting updates, the Directors responsible for the areas which had not yet returned their plans were contacted for statements. As there is no single director with responsibility, the updates from these directors are reported below.
  - Director of Organisational Development/Director of Devonshire Quarter the Business Continuity Plans for Tourism and Events was being coordinated by the Head of Tourism and Enterprise. However, this officer has now left the council and so this needs to be picked up by other officers. Training is being arranged for the relevant managers. However, it is intended to have the document for Theatres completed by the end of July. The one for Events is intended to be completed by the end of September. This is because the main events season is starting. However, it was noted that the international tennis tournament and Airbourne have specific plans in place for emergency situations.
  - A draft Business Continuity Plan for Finance has recently been completed.
  - The Director of Service Delivery commented that of 6 areas, 5 Business Continuity Plans have been completed but are with East Sussex County Council for validation. The remaining area, Neighbourhood First, have stated that their plan will be completed by mid May 2023.

#### 4 Review of the work of Counter Fraud carried out in the financial year 2022-23

- 4.1 The team continues to target the high risk and value areas of tenancy housing while also undertaking other exercises as detailed below. An increase in fraud referrals and information from the public during and post Covid-19 restrictions has also been noted this is partly explained by more people working from home but also the work to increase fraud awareness, particularly tenancy fraud.
- 4.2 Housing Tenancy The team continue to work closely with colleagues in Homes First and Legal. There are currently 12 ongoing sublet/abandonment tenancy cases at various stages. Six properties were returned during the year following action by the team with a net saving of £558,000 (based on £93,000 for each property). Four other properties were returned to the council following joint work with Homes First. 34 other allegations were closed down in this period with no further action.
- 4.3 Right To Buy There continues to be a steady volume of Right to Buy applications since autumn 2021. 10 cases are currently either being checked to prevent and detect fraud and protect the authority against money laundering or waiting for a home visit to verify residential status. 45 applications were vetted during the year and of those, 24 applications were withdrawn resulting in a net preventative saving of £2,172,800.
- 4.4 Housing Applications/Homeless Placement the team are working directly with the Housing Allocations team to incorporate additional counter-fraud measures when undertaking reviews of Applications on the Housing Register. This intervention is as a result of concern around unreported changes in

circumstances prior to allocation of a council property. In June 2022, all households were contacted as part of the review. This activity has now been concluded which has resulted in the removal of 710 applications either due to withdrawal or no response. The National Fraud Initiative (NFI) estimate the average cost of a fraudulent housing application to a local authority at £4,283 per application and therefore the combined preventive saving figure for this exercise stands at over £3,000,000.

- 4.5 Access for Homes First caseworkers and specialists to use HM Land Registry and the National Anti-Fraud Network facilities for credit checks, has been rolled out to help verify applications and prevent fraud. Additional counter-fraud training was delivered during this period to new triage officers undertaking preassessment of any new presentations for housing assistance. Three emergency placements were cancelled following an investigation by the Counter-Fraud team which resulted in an estimated saving of £36,000 to the council along with the removal of one case from the housing register.
- 4.6 Council Tax 79 cases have been investigated during the quarter as part of a review of Single Person Discounts, Exemptions and Disregards with a net recoverable income of £45,797.84 generated for the authority and a preventative saving of £36,040.16. A review of Council Tax exemptions/disregards is ongoing and includes work with National Fraud Initiative matching data held between Council Tax Records and Electoral roll. 61 cases have been reviewed in this period with a net recoverable income of £5,927.30 generated along with a preventative saving of £12,362.38 (these figures are included within NFI savings table below).
- 4.7 Council Tax Reduction 28 cases have been investigated during the year, generating a total recoverable income of £20,477.71 and a preventative saving of £10,037.44
- 4.8 Housing Benefit The team continue to work closely with the Department for Work and Pensions (DWP) and colleagues in the benefit section. Due to resource restrictions, and pressing need to assess Universal Credit applications, the DWP have limited their capacity to investigate Housing Benefit. Over the year, 73 cases were closed generating a recoverable Housing Benefit overpayment of £80,113.02 and a (WIB) preventative saving of £62,646.80.
- 4.9 Housing debtors The team continue to look at debt avoidance where loans have been made to assist with securing housing and have remained outstanding following existing debt recovery methods of contact. This activity has recouped £13,745.73 during the year which otherwise might have been written off. The team have also started assisting the Homes First officers trace former tenants with outstanding re-charges. Three former tenants were traced during this period with an outstanding debt of £2,865 owed to the council.
- 4.10 National Fraud Initiative (NFI) The 2020/21 exercise has now been completed with only a small number of cases investigated during this quarter. Across the two years, 1789 cases were reviewed and of those, 16 were found to hold errors which has created a total amount of £28,18.32 in overpayments. Data for the 2022/23 exercise has been uploaded to NFI with the first release of data matches now being investigated.
- 4.11 Data Protection Requests the team take an active role in supporting colleagues in other organisations to prevent fraud and tackle criminal activity. During the year the team dealt with 42 requests from the Police and other authorities. In addition, 19 fit and proper person checks were completed for new or renewal Houses of Multiple Occupation licences and 26 gas safety checks

where a council tenant had failed to engage.

- 4.12 Following on from the government's announcement to support businesses through the Covid-19 pandemic, the team have been undertaking post verification checks to include evidence sampling of random cases selected by the Department for Business, Energy and Industrial Standards (BEIS). BEIS have confirmed all sample evidence has been received for the 10 different schemes. Further checks are now being made by BEIS and the National Audit Office with the outcome expected in 2023.
- 4.13 The team have carried out checks on payments made for the Energy Rebate Scheme. Six payments of the £150 support paid to the liable Council Taxpayer to assist with the increase in energy bills have been found to have been received in error, recovery work on these payments is ongoing.
- 4.14 A table showing the savings made by the Counter Fraud team in 2022-2023 can be found at Appendix D.

#### 5 Governance of Companies

- 5.1 The Chief Financial Officer has requested that the Audit and Governance Committee be given updates of assurance on the financial and governance arrangements of the companies.
- It has been arranged that the Boards of the companies adding an agenda item to their quarterly meetings to consider the financial and governance arrangements and to make a statement on this. These statements will be reported to this committee. It should be noted that because of the dates of the Board meetings and the reporting schedule for this committee, there will be timing differences. However, all statements received in the quarter being reported on will be included in the report.
- 5.3 A standard statement to be used, if the relevant Board considers the arrangements to be in order, has been agreed. Boards are expected to clarify any concerns of which they are aware.
- During the quarter being reported, the following statement was received from the Boards of:

Eastbourne Homes Ltd
Eastbourne Housing Investment Company Ltd
South East Environmental Services Ltd

"Having examined all the reports brought to the meeting the Board considers that the company is compliant with its financial and governance arrangements".

However, the statement from South East Environmental Services Ltd included the addition of "but has requested some explanation of VAT expenditure".

With regard to the other companies, the following information was received:

- Cloud ConnX Ltd the meeting was postponed due to end of year workload (Cloud ConnX side)
- Aspiration Homes Limited the meeting was cancelled and business transacted via written resolution

Investment Company Eastbourne Ltd – the meeting will be held in April

#### 6 Managing the Risk of Fraud and Corruption

- 6.1 Cipfa suggests that it is good practice to make a statement on the adequacy of an authority's counter fraud arrangements in the annual governance report.

  Cipfa has published a Code of Practice on managing the risk of fraud and corruption which contains five principles:
  - Acknowledge responsibility
  - Identify risks
  - Develop a strategy
  - Provide resources
  - Take action
- 6.2 Having considered all the principles the Chief Internal Auditor is satisfied that the council meets these by having fully resourced counter-fraud and audit teams who review the risks across the authority and direct their work as appropriate. It is therefore considered that the organisation has adopted a response that is appropriate for its fraud and corruption risks and commits to maintain its vigilance to tackle fraud and uphold its zero tolerance policy.

#### 7 Conforming with the Public Sector Internal Audit Standards

- 7.1 The Public Sector Internal Audit Standards came into effect from 1<sup>st</sup> April 2013 and the work of the Internal Audit section is assessed for compliance against these standards annually.
- 7.2 A checklist for compliance has been completed and it is found that the Internal Audit function is "generally conforming" to the standards. Conformance remains at about 98% of the points listed in the standards.
- 7.3 There are two areas of non-compliance. These are both to do with meeting, and co-ordinating activities, with the external auditors. However, since Deloitte took over as the external auditors, they have not interacted regularly with Internal Audit, though they do meet with the Director of Finance and Performance (Chief Finance Officer S. 151 Officer) and Deputy Chief Finance Officer.
- 7.4 There are two areas of partial compliance. These are both to do with the Chief Internal Auditor's annual appraisal having the input of the Chief Executive and the Chair of the Audit Committee. It has been agreed that although these two posts are not specifically asked to contribute, they are both able to give feedback on the work of the Chief Internal Auditor throughout the year through various meetings or be comment to the Director of Finance and Performance (Chief Finance Officer S. 151 Officer).
- 7.5 The standards require an external review to be carried out at least every five years. A review of the audit function was carried out by a peer review by other members of the Sussex Audit Group in 2016. The resultant report stated that the audit function generally conforms with the standards this was reported to the committee at the September 2016 meeting. Whilst the peer review for Eastbourne was carried out in 2016, the review for Lewes was carried out in 2018. As the Audit team now covers both authorities, the next review is about due. The Sussex Audit Group has experienced a number of Heads of Audit retiring or leaving and some authorities have chosen to have their internal audit provided by the private sector or partnerships. If the external review were to be carried out by a private sector provider, this would cost anything from around

£9,000. However, a meeting has been held with the audit functions from Wealden, Rother and Hastings who are all in the same position. All have agreed that they would be willing to participate in a reciprocal peer review, with cost being just in terms of the time of the relevantly qualified person in the department. It is suggested that the reciprocal peer review is the most cost-effective method. Also, the review would be carried out by auditors working in the public sector who understand specific issues/requirements relating to the public sector. All four authorities are required to obtain the approval of their committees. Whilst this committee agreed this approach last year, it was not possible to carry out the Eastbourne review in the financial year 2022-23. However, the review will be carried out within the next few months. It is recommended that this committee agrees to this approach.

#### 8 Opinion on the control environment.

- 8.1 As stated earlier in this report, the work of the Internal Audit team was impacted by carrying a vacancy and the absence of a team member for an extended period of time at the beginning of the year. Later in the year, the restructure in the team led to a vacancy while a new position was filled. This impacted the audit plan and reduced the number of audits that could be undertaken during the year. However, it is considered that there were still a reasonable number of reviews and follow ups carried out across the authority and did not significantly limit the scope of the work.
- 8.2 The Chief Internal Auditor is required to give an opinion of the overall adequacy and effectiveness of the control environment. The control environment is considered in three ways: the production of the Annual Governance Statement the effectiveness of Internal Audit, and the results of the work of Internal Audit.

Annual Governance Statement: see separate report being brought to this committee meeting.

Effectiveness of Internal Audit: Section 5 of this report covers the selfassessment against the Public Sector Internal Audit Standards and shows that this work is carried out in accordance with the standards.

The work of Internal Audit: It has been noted that, during the majority of the year, a number of recommendations remained outstanding after following up reviews. However, during the last quarter there was a drive to address recommendations and the number of those outstanding was greatly reduced.

While the governance framework is in place and working and Internal Audit are carrying out their work in accordance with standards, the opinion on the control environment has to be caveated by the number of outstanding recommendations that were outstanding during the year and there being three reviews where there are recommendations outstanding after three to five follow ups.

8.3 The Chief Internal Auditor has some concerns about risk management at the operational level and whether thorough business case/background information for projects is being given to committees to make informed decisions. Work will be carried out to look into these areas thoroughly in 2023/24 and the findings will inform the audit opinion for that year.

#### 9 Financial appraisal

9.1 There are no financial implications relating to expenditure arising from this

report. Details of savings generated by the Counter Fraud team are included in Appendix D.

#### 10 Legal implications

10.1 This report is for noting only and therefore the Legal Services team has not been consulted on the content of it.

#### 11 Risk management implications

11.1 If the council does not have an effective governance framework that is subject to proper oversight by councillors it will not be able to demonstrate that it has in place adequate means to safeguard council assets and services, and it could be subject to criticism from the council's external auditor or the public.

#### 11 Equality analysis

11.1 An equalities impact assessment is not considered necessary because the report is for information only and involves no key decisions.

#### 13 Environmental sustainability implications

Not applicable

#### 14 Appendices

Appendix A – List of reports issued during the year

Appendix B – Position of audits requiring follow up

Appendix C - Recommendations outstanding after follow-ups

Appendix D – Counter Fraud savings.

# LIST OF ALL REPORTS ISSUED DURING THE YEAR 2022-23

Follow Up Reports Issued In Current Year

AUDIT	FOLLOW UP	DATE FOLLOW UP ISSUED	ASSURANCE LEVEL	
Officers Expenses	Second	12.04.22	Substantial	See Third Follow Up
Use of Social Media	First	09.05.22	Full	All recommendations addressed
Business Continuity Planning	Fourth	11.05.22	Substantial	See Fifth Follow Up
Stage Door	First	16.05.22	Minimal	See Second Follow Up
Love Clean Streets	First	20.05.22	Partial	See Second Follow Up
Arrears Collection	Third	24.05.22	Substantial	See Fourth Follow Up
Implementation of Housing Software	Third	16.06.22	Full	All recommendations addressed
Leaseholder Management and Recharges	Third	27.06.22	Substantial	See Fourth Follow Up
Fly Tipping	Third	13.07.22	Full	All recommendations addressed
Love Clean Streets	Second	22.09.22	Partial	See Third Follow Up
Film Liaison Unit	First	28.09.22	Minimal	See Appendix B for full details
Procurement	Third	30.09.22	Partial	See Fourth Follow Up
Furloughing	First	03.10.22	Full	See Second Follow Up
Leaseholder Management and Recharges	Fourth	04.10.22	Substantial	See Fifth Follow Up
Members Allowances	Third	10.10.22	Substantial	See Appendix B for full details
Covid – New Ways of Working	First	10.10.22	Substantial	See "Updated"
Information Governance	First	11.10.22	Substantial	See Second Follow Up
Stage Door	Second	21.10.22	Partial	See Third Follow Up
Covid – New Ways of Working	Updated First	04.11.22	Full	All recommendations addressed
Arrears Collection	Fourth	07.11.22	Substantial	See Appendix B for full details
Rent Sense	First	22.11.22	Substantial	See Second Follow Up
Officers Expenses	Third	06.12.22	Partial (lowered)	See Fourth Follow Up
Business Continuity Planning	Fifth	06.12.22	Partial (lowered)	See Appendix B for full details
Regeneration Projects	First	21.12.22	Substantial	See Second Follow Up
Construction Industry Scheme	First	01.02.23	Partial	See Appendix B for full details

# Appendix A – Quarterly Report on Internal Audit and Counter Fraud Work

Regeneration Projects	Second	20.02.23	Full	All recommendations addressed
Rent Sense	Second	21.02.23	Substantial	See Appendix B for full details
Leaseholder Management and Recharges	Fifth	24.02.23	Full	All recommendations addressed
Love Clean Streets	Third	24.02.23	Partial	See Appendix B for full details
Stage Door	Third	01.03.23	Substantial	All recommendations addressed
Information Governance	Second	02.03.23	Full	All recommendations addressed
Procurement	Fourth	06.03.23	Substantial	All recommendations addressed
Officers Expenses	Fourth	10.03.23	Full	All recommendations addressed
Furloughing	Second	2.03.23	Full	All recommendations addressed

# Audit Reports Issued In Current Year

AUDIT	FINAL DATE	FINAL ASSURANCE LEVEL	FIRST FOLLOW-DUE
Treasury Management 2021-22	07.04.22	Substantial	N/A
Housing Rents 2021-22	23.06.22	Substantial	N/A
Payroll 2021-22	28.06.22	Substantial	N/A
Council Tax 2021-22	29.06.22	Substantial	N/A
Theatres 2021-22	01.07.22	Partial	N/A
Contract Management	03.08.22	Partial	December 22
Sovereign Centre	17.08.22	Partial	December 22
Rent Sense	15.09.22	Partial	January 23
Benefits 2021-22	30.09.22	Substantial	N/A
National Non Domestic Rates 21-22	20.12.22	Full	No Recs
Main Accounting 2021-22	23.01.23	Partial	N/A
Cash and Bank 2021-22	14.02.23	Minimal	N/A
Creditors 2021-22	16.03.23	Substantial	N/A
Debtors 2021-22	31.03.23	Partial	N/A
ICT 2021-22	31.03.23	Partial	N/A

# **Draft Reports Issued In the Current Year That Are Awaiting Responses**

AUDIT	DATE DRAFT ISSUED

# Appendix A – Quarterly Report on Internal Audit and Counter Fraud Work

# Key to assurance levels

Assurance Level	Description
Full Assurance	Full assurance that the controls reduce the risk to an acceptable level.
Substantial Assurance	Significant assurance that the controls reduce the level of risk, but there are some reservations; most risks are adequately managed, for others there are minor issues that need to be addressed by management.
Partial Assurance	Partial assurance that the controls reduce the level of risk. Only some of the risks are adequately managed; for others there are significant issues that need to be addressed by management.
Minimal Assurance	Little assurance that the controls reduce the level of risk to an acceptable level; the level of risk remains high and immediate action is required by management.
No Assurance	No assurance can be given. The reasons will be explained thoroughly in the report.



# APPENDIX B – Quarterly Report on Internal Audit and Counter Fraud Work - position of audits requiring follow up

# POSITION OF AUDITS REQUIRING FOLLOW UP

AUDIT	FINAL A	AL DATE SSURANCE EVEL	D. FIRST F	OLLOW-UP ATE OLLOW UP NCE LEVEL	D. SECOND	FOLLOW-UP ATE FOLLOW UP NCE LEVEL	THIRD F	FOLLOW-UP DATE FOLLOW- UP ANCE LEVEL	D. FOURTH I	FOLLOW UP ATE FOLLOW UP NCE LEVEL	C FIFTH F	OLLOW UP OATE OLLOW UP NCE LEVEL	SIXTH FOLLOW UP DUE
Business Continuity Plans	Nov 20	Minimal	May 21	Partial	Aug 21	Partial	Dec 21	Partial	May 22	Substantial	Dec 22	Partial	Ongoing
Procurement	Dec 20	Partial	Jul 21	Partial	Dec 21	Partial	Sep 22	Partial	Mar 23	Substantial			
Leaseholder Management and Recharges	Dec 20	Partial	Sep 21	Substantial	Mar 22	Substantial	Jun 22	Substantial	Oct 22	Substantial	Feb 23	Full	
Arrears Collection	Jan 21	Partial	Sep 21	Partial	Jan 22	Partial	May 22	Substantial	Nov 22	Substantial	Apr 23		
Members Allowances	Jan 21	Substantial	Jul 21	Substantial	Dec 21	Substantial	Oct 22	Substantial	Feb 23				
Officers Expenses	Feb 21	Substantial	Nov 21	Substantial	Apr 22	Substantial	Dec 22	Partial	Mar 23	Full			
Stage Door	Nov 21	Minimal	May 22	Minimal	Oct 22	Partial	Mar 23	Substantial					
Love Clean Streets	Dec 21	Partial	May 22	Partial	Sep 22	Partial	Feb 23	Partial	Jun 23				
Furloughing	Dec 21	Full	Oct 22	Full	Mar 23	Full							
Regeneration Projects	Dec 21	Substantial	Dec 22	Substantial	Feb 23	Full							
Film Liaison Unit	Jan 22	Minimal	Sep 22	Minimal	Ongoing								
Information Governance	Feb 22	Partial	Oct 22	Substantial	Mar 23	Full							
Construction Industry Scheme	Feb 22	Partial	Feb 23	Partial	Jun 23								
Contract Management	Aug 22	Partial	Ongoing										
Sovereign Centre	Aug 22	Partial	Dec 22										·
Rent Sense	Sep 22	Partial	Nov 22	Substantial	Feb 23	Substantial	Jun 23						

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#### RECOMMENDATIONS FROM AUDIT REPORTS WHICH REMAIN OUTSTANDING AFTER FOLLOW UP

# COLOUR KEY High Risk Medium Risk Low Risk

#### **REPORTS ISSUED 20/21**

AUDIT	Original Assurance Level	High	Medium	Low	Latest Follow Up Date	Number of Follow Up	Assurance Level at Follow Up	High	Medium	Low	Next Follow Up Due	Outstanding recommendations	Client Comment
Business Continuity Planning November 20	Minimal	4	0	0	06.12.22	Fifth	Partial  The assurance level of this review was downgraded to Partial because of the lack of progress.	1	0	0	Ongoing	Business Continuity Plans for every department must be completed and adopted as soon as possible. (6 months)	AUDIT COMMENT  The Regulatory Services Lead was contacted for an update on the production of departmental Business Continuity Plans. At the 4th follow up it was reported that guidance was being written for Heads of Service on how to convert their completed Business Impact Assessments into Business Continuity Plans.  The Regulatory Services Lead responded that the majority of departments (as of late October 2022) had completed their Business Impact Assessments and were in the process of converting these into Business Continuity Plans. She added that training had been given and completed Business Continuity Plans were shown as examples as part of that training. A template for a Business Continuity Plan was also

	Assurance Level	High	Medium	Low	Latest Follow Up Date	of Follow Up	Assurance Level at Follow Up	High	Medium	Low	Next Follow Up Due	Outstanding recommendations	Client Comment
													given out at the training. This was delivered as an alternative to writing guidance.
													She stated that there was a deadline of completing Business Continuity Plans by the end of October and that she was monitoring what was coming in.
													The Regulatory Services Lead was asked to send Audit a list of completed Business Continuity Plans that had already been returned so that it could be seen how many had been returned and to select a sample to check.
													No response has been received to this request so the report was issued.
Arrears Collection January 2021	Partial	2	2	3	07.11.22	Fourth	Substantial	0	0	1	Apl 23	An overarching corporate arrears collection strategy must be drawn up and adopted, under which the separate policies for the individual debt streams sit, to ensure council departments responsible for collecting monies are acting in accordance with approved guidelines.  (3 months)	The Deputy Chief Finance Officer has indicated that, in order for a fully developed strategy to be written, the target for completion is for the new financial year (April 2023).
		Portiol	Portiol 2	Portiol 2 2	Portiol 2 2 2	Portial 2 2 3 07 11 22	Portiol 2 2 2 07 11 22 Fourth	Portiol 2 2 2 07 11 22 Fourth Substantial	Portiol 2 2 2 07.11.22 Fourth Substantial 0	Portiol 2 2 2 07 11 22 Fourth Substantial 0 0	Portiol 2 2 2 07 11 22 Fourth Substantial 0 0 1	Portiol 2 2 2 07 11 22 Fourth Substantial 0 0 1 April 22	Arrears Collection  January 2021  Partial  2 2 3 07.11.22 Fourth Substantial 0 0 1 Apl 23  corporate arrears collection strategy must be drawn up and adopted, under which the separate policies for the individual debt streams sit, to ensure council departments responsible for collecting monies are acting in accordance with approved

Appendix C – Quarterly Report on Internal Audit and Counter Fraud Work - recommendations oustanding

AUDIT	Original Assurance Level	High	Medium	Low	Latest Follow Up Date	Number of Follow Up	Assurance Level at Follow Up	High	Medium	Low	Next Follow Up Due	Outstanding recommendations	Client Comment
												All expenditure must be evidenced by official VAT receipts. Where expenditure includes VAT, reimbursement must be claimed through the creditors system. (1 month)	Audit Comment Audit identified errors when testing was carried out for the follow up review.  Head of Democratic Services  On-line forms are being developed in an attempt to reduce the potential for errors.
Members Allowances  January 2021	Substantial	0	3	0	10.10.22	Third	Substantial	0	2	0	Feb 23	All expenditure must be charged to the correct general ledger code. (1 month)	Audit Comment  Audit identified errors when testing was carried out for the follow up review.  Head of Democratic Services  On-line forms are being developed in an attempt to reduce the potential for errors.

#### **REPORTS ISSUED 21/22**

AUDIT	Original Assurance Level	High	Medium	Low	Latest Follow Up Date	Number of Follow Up	Assurance Level at Follow Up	High	Medium	Low	Next Follow Up Due	Outstanding recommendations	Client Comment
Love Clean Streets Application December 21	Partial	3	1	0	22.09.22	Third	Partial	1	0	0	Jun 23	A new contract must be negotiated with BBITS for the use of the Love Clean Streets service, in accordance with the Contract Procedure Rules. The contract must be passed through Legal Services.  (3 months)	Will speak with IT to get pointed in the right direction to get this resolved.
												Governance, service standards and performance monitoring must be included in the contract.  (3 months)	Initial contact made and information on the service supplied. Contract details to be defined in due course
Film Liaison Unit January 22	Minimal	13	2	0	28.09.22	First	Minimal	8	1	0	Ongoing	The Terms and Conditions issued by SFO on behalf of the council must be reviewed and agreed by Legal Services. (3 months)	Initial contact made and information on the service supplied. Contract details to be defined in due course.
												The invoicing process detailed in the contract and the invoicing process actually followed, must be aligned and the contract reworded as appropriate under the advice of the council's Legal Services department.  (3 months)	Initial contact made and information on the service supplied. Contract details to be defined in due course.

Appendix C – Quarterly Report on Internal Audit and Counter Fraud Work - recommendations oustanding

					The permit cost schedule must be agreed by the council and any administration fees clearly defined within the contract.  (3 months)	Not started
					There must be regular timetabled meetings to monitor the contract and to inform an annual meeting to discuss the extension of the contract, any changes to the contract, the performance over the previous year and any plans for the following year.  (3 months)	Initial contact made and information on the service supplied. Contract details to be defined in due course.
					A specific, easily accessible folder must be created for contract and monitoring related documents.  (1 month)	This will happen once the contact is in place.
					Procedures for the Film Liaison Unit must be drawn up and aligned across both councils.  (1 month)	Written procedures have been written but will need to be aligned with the contract once it is in place.
					End of year reconciliation, between permits granted, invoices received from SFO and paid over the	Evidence of an end of year meeting was in place but no report. The next stage of Fame updates should provide the ability to complete this task with ease.

#### **REPORTS ISSUED 22/23**

AUDIT	Original Assurance Level	High	Medium	Low	Latest Follow Up Date	Number of Follow Up	Assurance Level at Follow Up	High	Medium	Low	Next Follow Up Due	Outstanding recommendations	Client Comment
Rent Sense												The special payment arrangements being incorrectly reported must be investigated, with Mobysoft, to determine a resolution  (3 months)	We are still working with Mobysoft on this issue – Rent Sense is not extracting Cx arrangements feeds accurately. More testing to follow
September 2022	Partial	2	6	0	2.11.22	Second	Substantial	0	2	0	Jun 23	An operational risk assessment should be carried out for reviewing the risks associated with using third party software to monitor and evaluate the councils' rent arrears.  (6 months)	The operational risk assessment of Rent Sense is scheduled for April / May 2023

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AUDIT	Original Assurance Level	High	Medium	Low	Latest Follow Up Date	Number of Follow Up	Assurance Level at Follow Up	High	Medium	Low	Next Follow Up Due	Outstanding recommendations	Client Comment
												Procedures for CIS payments must be written up and regularly updated as directives from HMRC change.  (6 months)	Procedures for CIS payments will be developed and regularly updated in line with the HMRC changes.
Construction Industry Scheme February 2022	Partial	0	6	0	01.02.23	First	Partial	0	6	0	Jun 23	New starters working with CIS payments must have training and existing staff must be given refresher courses.  All Payment Team members should sign up for the free HMRC advice, webinars and update alerts.  (6 months)	No training has been carried out since the report, however the Systems and Transactional Manager confirmed that CIS training is on the agenda for 2022-23.
										When a new supplier is set up on the system, a visual refence (screenshot or HMRC document) must be saved to the supplier's file to establish the supplier's starting tax status.  (6 months)	Auditor took 14 samples of new suppliers set up on CAFi in 2021/22 and only one had saved HMRC screenshot. The new Creditor Team Leader agreed that a reminder will be sent to relevant staff.		
												CAFi Payment reports (Gross, Normal and Higher) and HMRC Returns Reports must	Payments reports for three out of 12 months were not available. The new Creditor Team Leader agreed that a

Appendix C – Quarterly Report on Internal Audit and Counter Fraud Work - recommendations oustanding

AUDIT	Original Assurance Level	High	Medium	Low	Latest Follow Up Date	Number of Follow Up	Assurance Level at Follow Up	High	Medium	Low	Next Follow Up Due	Outstanding recommendations	Client Comment
												be generated and filed for every month. (3 months)	reminder to be sent to all relevant staff regarding the filing of these reports.
												Regular Deduction Statements must be sent to contractors who have CIS deductions taken from their payments. The Statements must be filed chronologically.  (3 months)	A Risk Assessment will be carried out to establish any weaknesses in controls and processes.
												A Risk Assessment must be carried out to establish any weaknesses in controls and processes.  (6 months)	A Risk Assessment will be carried out to establish any weaknesses in controls and processes.

# Appendix D – Quarterly report on Audit and Counter Fraud work - Counter Fraud Savings

#### **INCOME AND SAVINGS ACROSS THE FINANCIAL YEAR 2022-23**

A was a of a suit was	QUARTER ONE		QUARTER TWO		QUARTE	R THREE	QUARTE	R FOUR	YEAR TOTAL	
Areas of savings	Income	Savings	Income	Savings	Income	Savings	Income	Savings	Income	Savings
Tenancy Housing										
Recovery of council properties	0	0	0	£279,000.00	0	£186,000.00	0	£93,000	0	£558,000
Right To Buy value saved through intervention	0	£689,000.00	0	£436,000.00	0	£436,000.00	0	£611,800	0	£2,172,800
Housing intervention/fraud	0	£12,000.00	0	0	0	£12,000.00	0	£15,240	0	£39,240
Revenues										
National Non Domestic Rates	£16,280.58	0	0	0	0	0	0	0	£16,280.58	0
Council Tax	£27,573.48	0	£2,953.71	0	£9,163.45	0	£6,107.20	0	£45,797.84	0
Value of ongoing Council Tax increase per week	0	£22,205.76	0	£4,451.68	0	£6,690.56	0	£2,692.16	0	£36,040.16
Council Tax Penalties	0	0	0	0	0	0	0	0	0	0
CTR & Housing Benefit										
Council Tax Reduction	£4,742.16	0	£455.11	0	£5,800.11	0	£9,480.33	0	£20,477.71	0
Council Tax Reduction weekly incorrect benefit	0	£144.00	0	£2,545.28	0	£1,321.28	0	£6,026.88	0	£10,037.44
Housing Benefit	£3,576.85	0	£17,884.47	0	£21,099.23	0	£37,552.47	0	£80,133.02	0
Housing Benefit weekly incorrect benefit	0	£3,441.60	0	£5,569.68	0	£9,015.04	0	£44,620.48	0	£62,646.80
Income from Administrative penalty collection	£32.48	0	£33.50	0	0	0	£56.48	0	£122.46	0
National Fraud Initiative										
Overpayments identified	0	0	£12,455.89	0	£2,427.51	0	£3,499.79	0	£18,383.19	0
Weekly incorrect benefit identified	0	0	0	£5,607.28	0	£9,224.66	0	£3,137.72	0	£17,969.66
TOTALS	£52,205.55	£726,791.36	£33,782.68	£733,173.92	£38,490.30	£660,251.54	£56,696.27	£776,517.24	£181,174.80	£2,896,734.06

# Appendix D – Quarterly report on Audit and Counter Fraud work - Counter Fraud Savings

Explanation of Savings Recorded	
Tenancy Housing	
Recovery of council properties	Value of £93k per returned property based on NFI estimate
Right To Buy value saved through intervention	Value based on the discount saved for each withdrawn application (varies)
Housing intervention/fraud	Value based on an estimate of emergency placement costs £12k or removal from housing waiting list £3,400
Revenues	
National Non Domestic Rates	Value based on the outstanding liable bills now due following Counter-Fraud intervention
Council Tax	Value based on the outstanding liable bills now due following Counter-Fraud intervention
Value of ongoing Council Tax increase per week	Estimate of the amount saved based on a calculation of the length of undetected fraud - 32 weeks
Council Tax Penalties	Value of £70 or £280 penalty added to Council Tax Bill where discount/exemption fraud is found
CTR & Housing Benefit	
Council Tax Reduction	Value based on the re-assessment of entitlement following Counter-Fraud intervention
Council Tax Reduction weekly incorrect benefit	Weekly incorrect benefit - estimate of the amount saved based on the length of undetected fraud - 32 weeks
Housing Benefit	Value based on the re-assessment of entitlement following Counter-Fraud intervention
Housing Benefit weekly incorrect benefit	Weekly incorrect benefit - estimate of the amount saved based on the length of undetected fraud - 32 weeks
Income from Administrative penalty collection	The amount collected from Administrative Penalties following Dep for Work and Pension investigation
NFI	
Overpayments identified	Value of any overpayments detected in this quarter
Weekly incorrect benefit identified	Weekly incorrect benefit - estimate of the amount saved based on the length of undetected fraud - 32 weeks

# Agenda Item 8

Report to: Audit and Governance Committee

Date: 28<sup>th</sup> June 2023

Title: Strategic Risk Register Quarterly Review

Report of: Chief Internal Auditor

Ward(s): All

Purpose of report: To report to Committee the outcomes of the quarterly

review of the register by Corporate Management Team

Officer To receive and note the update to the Strategic Risk

recommendation(s): Register

Reasons for The Council is committed to proper risk management and to

regularly updating the committee with regard to the

Strategic Risk Register.

Contact Officer(s): Name: Jackie Humphrey

Post title: Chief Internal Auditor

E-mail: Jackie.humphrey@lewes-eastbourne.gov.uk

**Telephone number: 01323 415925** 

#### 1 Introduction

recommendations:

- 1.1 The Strategic Risk Register is a high level document that records the key risks facing the council: those risks that would prevent the authority from achieving its overall strategies and objectives.
- 1.2 Maintaining the Strategic Risk Register is a vital part of the governance arrangements of the authority and, as such, it is overseen by the Corporate Management Team who review it on a quarterly basis.
- 1.3 The risk register shows the risk, a description of the risk, the risk score if no action is taken (original risk score), the internal controls put in place to mitigate the risk and the risk score after these controls are in place (current risk score).
- 1.4 The risk register is brought to the committee when any changes have been made to it following review by the Corporate Management Team and after an election.

#### 2 Process

- 2.1 The Strategic Risk Register is the top level of the risk management process. Whilst the Strategic Risk Register is considered quarterly at the Corporate Management Team, this is a simply a review of the register itself.
- 2.2 There are many different risks and pieces of work that feed into the Strategic Risk Register. These are managed and monitored on a day to day basis within the relevant sections and departments.
- 2.3 The quarterly meeting of the Corporate Management Team to discuss the Strategic Risk Register allows the relevant Director/Assistant Director to provide feedback on risks in their area. This information is then used to consider changes that may need to be made to the Strategic Risk Register.

2.4 The Corporate Management Team will also carry out "horizon scanning" at these meetings: considering issues that are arising and considering whether they need to be included in the register.

#### 3 May 2023 Review

- 3.1 The Strategic Risk Register was taken to Corporate Management Team on 3<sup>rd</sup> May 2023 for the quarterly review.
- 3.2 The Corporate Management Team reviewed the risk scores for all the risks and considered that the scores should remain at their current levels based on the cost of living crisis and issues with recruitment.
- 3.3 The Strategic Risk Register can be seen at Appendix A.

#### 4. Financial appraisal

4.1 There are no financial implications arising from this report.

#### 5. Legal implications

5.1 This report is for noting only and therefore the Legal Services team has not been consulted on the content of it.

#### 6. Risk management implications

6.1 If the Council does not have an effective risk management framework that is subject to proper oversight by Councillors it will not be able to demonstrate that it has in place adequate means to safeguard Council assets and services, and it could be subject to criticism from the Council's external auditor or the public.

#### 7. Equality analysis

7.1 An equalities impact assessment is not considered necessary because the report is for information only and involves no key decisions.

#### 8. Appendices

Appendix A - Strategic Risk Register

#### 9. Background papers

None

Jackie Humphrey

**Chief Internal Auditor** 



# Strategic Risk Register (Eastbourne) Report Type: Risks Report Generated on: 04 May 2023

	Code	Title	Description	Likelihood	Impact	Original Risk Score	Internal Controls	Risk Owner	Likelihood	Impact	Current Risk Score	Traffic Light	Next Review Date
Page 37	SR_001	No political and partnership continuity/consens us with regard to organisational objectives.	Sudden changes of political objectives at either national or local level renders the organisation, its current corporate plan and Medium-Term Financial Strategy, unfit for purpose.	3	4	12	Reduces Likelihood  1. Create inclusive governance structures which rely on sound evidence for decision making.  Reduces Impact  2. Annual review of corporate plan and Medium-Term Financial Strategy.  3. Creating an organisational architecture that can respond to changes in the environment.	Chief Executive	2	3	6	Amber	01-Aug-2023

Code	Title	Description	Likelihood	Impact	Original Risk Score	Internal Controls	Risk Owner	Likelihood	Impact	Current Risk Score	Traffic Light	Next Review Date
SR_002	Changes to the economic environment makes the council economically less sustainable.	1. Economic development of the town suffers. 2. Council objectives cannot be met. 3. Inflation affecting council costs is having a serious impact on the council's finances. 4. The council's Recovery and Stabilisation programme fails to meet its objectives. 5. Rising energy prices and inflation affecting the cost of living will affect the ability of customers to pay rent and council tax.	5	5	25	Reduces Impact 1. Robust Medium-Term Financial Strategy reviewed annually and monitored quarterly. Refreshed in line with macroeconomic environment triennially. 2. Creating an organisational architecture that can respond to changes in the environment.  Reduces Likelihood 3. The council is continuously monitoring its financial plans to ensure early actions are taken to mitigate financial or operational risks. Additionally, the council's reserves and balances are regularly reviewed to ensure compliance with its reserve policy.  4.Regular monitoring of the progress and outcomes of the Recovery and Stabilisation programme, including the recommendations of the Cipfa Assurance Review. 5. Continuous review and monitoring of the council's Housing Revenue Business Plan in light of the recently introduced rent cap. 6. Continuous review and monitoring of the council's capital programme and financing costs.	Director of Finance and Performance (Chief Finance Officer – S. 151 Officer)	5	5	25	Red	01-Aug-2023

### Appendix A - Strategic Risk Register Quarterly Review

Code	Title	Description	Likelihood	Impact	Original Risk Score	Internal Controls	Risk Owner	Likelihood	Impact	Current Risk Score	Traffic Light	Next Review Date
SR_003	shifts creating significant changes of demands and expectations.	1. Unsustainable demand on services. 2. Service failure. 3. Council structure unsustainable and not fit for purpose. 4. Heightened likelihood of fraud.	5	5	25	Reduces Likelihood and Impact 1. Grounding significant corporate decisions based on up-to-date, robust, evidence base. (e.g. Census; Corporate Plan Place Surveys; East Sussex in Figures data modelling). 2. Ensuring community and interest group engagement in policy development (e.g. Neighbourhood Management Schemes; Corporate Consultation Programme).	Director of Service Delivery	3	3	9	Amber	01-Aug-2023
\$ SR_004	The employment market provides unsustainable employment base for the needs of the organisation.	Employment market unable to fulfil recruitment, and council unable to retain staff, resulting in a decline in performance standards and an increase in service costs.	4	4	16	Reduces Likelihood 1. Changes undertaken to increase non-financial attractiveness of the council to current and future staff. 2. Appropriate reward and recognition policies reviewed on a regular basis.  Reduces Likelihood and Impact 3. Pursuit of mutually beneficial shared service arrangements. 4. Maximising flexibility around recruitment and retention.	Director of Organisational Development/ Director of Devonshire Quarter	5	2	10	Amber	01-Aug-2023
SR_005	Not being able to sustain a culture that supports organisational objectives and	Decline in performance.     Higher turnover of staff.	4	4	16	Reduces Likelihood  1. Build an organisational culture that supports equality and inclusivity through communication and support.  Reduces Likelihood and Impact	Director of Organisational Development/ Director of Devonshire Quarter	3	4	12	Amber	01-Aug-2023

Appendix A - Strategic Risk Register Quarterly Review

Code	Title	Description	Likelihood	Impact	Original Risk Score	Internal Controls	Risk Owner	Likelihood	Impact	Current Risk Score	Traffic Light	Next Review Date
	future development.	<ol> <li>Decline in morale.</li> <li>Increase in absenteeism.</li> <li>Service failure.</li> <li>Increased possibility of fraud.</li> <li>The council's Recovery and Stabilisation programme fails to meet its objectives.</li> </ol>				2. Continue to develop our performance management capability to ensure early intervention where service and/or cultural issues arise.  3. Continue to develop communications through ongoing interactions with staff.  4. Regular monitoring of the progress and outcomes of the Recovery and Stabilisation programme.						
SR_006	Council prevented from delivering services for a prolonged period of time.	1. Denial of access to property. 2. Denial of access to technology/information. 3. Denial of access to people.	4	5	20	Reduces Likelihood  1. Adoption of best practice IT and Asset Management policies and procedures.  Reduces Likelihood and Impact  2. The council has created a more flexible, less locationally dependent, service architecture.  Reduces Impact  3. Regularly reviewed and tested Business Continuity Plans and updated contingency plans actioned.  4. Regularly reviewed and tested Disaster Recovery Plan.	Chief Executive	2	4	8	Amber	01-Aug-2023

Appendix A - Strategic Risk Register Quarterly Review

	Code	Title	Description	Likelihood	Impact	Original Risk Score	Internal Controls	Risk Owner	Likelihood	Impact	Current Risk Score	Traffic Light	Next Review Date
D000 A4	SR_007	Council materially impacted by the medium to long term effects of an event under the Civil Contingencies Act.	1. Service profile of the council changes materially as a result of the impact of the event.  2. Cost profile of the council changes materially as a result of the impact of the event.  3. Work adversely affected by reduced staff numbers due to effects of pandemic virus.  4. Emergency caused by a climate change event (e.g. increased flooding risks)	5	5	25	Reduces Likelihood and Impact  1. Working in partnership with other public bodies.  2. Robust emergency planning and use of council's emergency powers.  3. Working with the Environment Agency on climate change measures.  Reduces Impact  4. Ongoing and robust risk profiling of local area (demographic and geographic).  5. Review budget and reserves in light of risk profile.  6. Funds set aside to help fund responses to an event.  Reduces Likelihood  7. Adoption of, and action to implement, the council's Climate Emergency Strategy.	Chief Executive	2	4	8	Amber	01-Aug-2023

Appendix A - Strategic Risk Register Quarterly Review

Code	Title	Description	Likelihood	Impact	Original Risk Score	Internal Controls	Risk Owner	Likelihood	Impact	Current Risk Score	Traffic Light	Next Review Date
SR_008	Failure to meet regulatory or legal requirements.	1. Trust and confidence in the council is negatively impacted.  2. Deterioration of financial position as a result of regulatory intervention/penalties.  3. Deterioration of service performance as a result of regulatory intervention/penalties.	3	4	12	Reduces Likelihood 1. Developing, maintaining and monitoring robust governance framework for the council. 2. The council has adopted and published an Asset Management Strategy (AMS) that set out how the council uses its land and property assets effectively to deliver its service and the rules by which the council can purchase assets in the future. These strategies are updated on a yearly basis as part of the Capital and Medium-Term Financial Strategies. 3. Ensure there is full understanding the impact of new legislation. 4. All managers are required to abide by the council's procurement rules.  Reduces Likelihood and Impact 5. Building relationships with regulatory bodies. 6. Develop our Performance Management capability to ensure early intervention where service and/or cultural issues arise. 7. Ensure that fire risk regulations are adhered to and that Fire Risk Assessments are regularly reviewed.	Chief Executive	2	4	8	Amber	01-Aug-2023

	Code	Title	Description	Likelihood	Impact	Original Risk Score	Internal Controls	Risk Owner	Likelihood	Impact	Current Risk Score	Traffic Light	Next Review Date
	SR_009	investments do not deliver financial	1. Unfamiliar activity with staff inexperienced in this area. 2. Council finances affected if projects do not meet financial expectations. 3. Reputational damage if governance procedures are inadequate. 4. Failure to abide by company law.	5	5	25	Reduces Likelihood 1. Hire suitably qualified/experienced staff to give legal and specialist support.  2. Up-, or re-, skill staff to maximise commercial opportunities.  Reduces Likelihood and Impact  3. Ensure that projects meet core principles.  4. Ensure governance processes are set up and adhered to.  5. Regular monitoring of the progress of enterprises in parallel with the (cross-party) Strategic Property Board and wider governance arrangements.	Director of Regeneration and Planning And Chief Executive	4	3	12	Amber	01-Aug-2023
5	SR_010	The council suffers a personal data breach by inadequate handling of data or by an IT incident.	1. Trust and confidence in the council is negatively impacted.  2. Deterioration of financial position as a result of regulatory intervention/penalties.  3. Deterioration of service performance as a result of regulatory intervention/penalties.  4. Increased probability of compensation claims	3	4	12	Reduces Likelihood 1. Ongoing corporate training for data protection. 2. Ensure all staff complete the elearning Data Protection course. 3. Ensure that the Data Protection Policy is regularly reviewed. 4. Ensure the Data Protection Officer is afforded the resources to discharge their statutory functions. 5. Ensure that managers regularly remind staff of their responsibilities under data protection, including	Chief Executive	2	4	8	Amber	01-Aug-2023

Appendix A - Strategic Risk Register Quarterly Review

Code	Title	Description	Likelihood	Impact	Original Risk Score	Internal Controls	Risk Owner	Likelihood	Impact	Current Risk Score	Traffic Light	Next Review Date
		by persons affected by a personal data breach.				personal data breach reporting arrangements.						
						6. Ensure the suite of IT policies is kept up to date.						
						7. Ensure that IT security is in place and regularly tested.						
						Reduces Impact 8. Incident management procedures to mitigate loss or breach of data are in place.						

## Agenda Item 9

Report to: Audit and Governance Committee

Date: 28<sup>th</sup> June 2023

Title: Annual Governance Statement

Report of: Chief Internal Auditor

Ward(s): All

Purpose of report: To seek Councillors' approval of the Annual Governance

Statement.

Officer To comment on and approve the draft Annual Governance

recommendation(s): Statement for 2022-23

Reasons for To meet the Council's legal requirement to produce an

recommendations: Annual Governance Statement.

Contact Officer(s): Name: Jackie Humphrey

Post title: Chief Internal Auditor

E-mail: Jackie.humphrey@lewes-eastbourne.gov.uk

**Telephone number: 01323 415925** 

#### 1 Introduction

1.1 Corporate governance involves everyone in local government. Two definitions are:

"Ensuring the organisation is doing the right things, in the right way, for the right people, in an open, honest, inclusive and timely manner" – Audit Commission.

"How the local government bodies ensure that they are doing the right things, in the right way, for the right people, in a timely, inclusive, open, honest and accountable manner. It comprises the systems and processes, and cultures and values, by which local government bodies are directed and controlled and through which they account to, engage with and, where appropriate, lead their communities." – CIPFA/SOLACE

- 1.2 The council has a legal requirement to produce an Annual Governance Statement each year in accordance with the Accounts and Audit Regulations, 2015. The statement accompanies the Statutory Statement of Accounts once adopted.
- 1.3 The Audit and Governance Committee is tasked with overseeing the risk management, internal control and reporting to the council. A key component of this work is to approve the Annual Governance Statement.

#### 2 Governance Framework

2.1 The Annual Governance Statement is the report produced at the end of the year on the control environment of the council. However this is just the end product of the framework of governance operating within the authority throughout the

vear.

- 2.2 Appendix 1 shows the framework for gathering the assurances and how this is affected by, and effects, the relationship with partners, stakeholders and the community. Following this framework should ensure that the council meets the principles of corporate governance.
- 2.3 Use of this framework also allows the council to demonstrate how its assurance gathering process links the strategic objectives and statutory requirements of the authority and how these objectives are to be delivered.
- 2.4 Appendix 2 shows a timetable for the gathering of assurances to produce the Annual Governance Statement. Certain elements are ongoing throughout the year whereas others are specifically produced at the year-end in order to feed directly into the Annual Governance Statement.
- 2.5 It is important to have a defined timeline for the gathering of information on assurance as there is a deadline for the publication of the Statement of Accounts alongside of which the Annual Governance Statement must be published.
- 2.6 Appendix 3 shows the areas covered by the Managers' Assurance Statement which includes coverage of the Bribery Act, Safeguarding, the Regulation of Investigatory Powers Act (RIPA) and frauds over £10k as well as items of general governance. The statements are intended to cover the operational, project and partnership responsibilities of Heads of Service. These can also be used to highlight concerns and actions required to improve governance throughout the council.
- 2.7 These statements are completed by Directors, Assistant Directors and Heads of Service. The comments made on the statements are considered for inclusion in the Annual Governance Statement

#### 3 Content of the Annual Governance Statement

- 3.1 The Annual Governance Statement is a document that provides a structure in which to consider the council's governance arrangements and their effectiveness. This ensures that major control issues are identified and action taken to address these issues.
- 3.2 There are essentially three parts to the statement:
  - a statement of responsibility and purpose
  - a description of the components of the governance framework that exist in the council
  - the resulting issues and actions arising from those arrangements
- 3.3 It is important that the Annual Governance Statement is accessible but this has to be balanced by a need to ensure that all relevant information is included. Wherever possible, the Annual Governance Statement includes hyperlinks or URLs to link to relevant information. A table is also included which covers companies and gives details of the council's relationship with these bodies.

#### 4 The 2022-2023 review

- 4.1 One of the sources of assurance for the Annual Governance Statement should come from senior managers responsible for the operation, management and monitoring of controls within their area of responsibility. The Managers' Assurance Statement is intended to collect this assurance by covering operational, project and partnership responsibilities as well as the Bribery Act, Safeguarding, RIPA and frauds over £10k. The senior manager can highlight concerns and the necessary actions required to improve governance. Assurance statements are sent out to Directors, Assistant Directors and Heads of Service.
- 4.2 Appendix 4 lists the feedback noted in the Managers' Assurance Statements. It should be noted that the feedback received records the subjective descriptions of the officers responding. Therefore, these have been grouped under relevant headings to make these easier to consider. The list also shows the number of comments that contained similar feedback and the level of concern. This list was considered by the Corporate Management Team to decide whether any are significant governance issues and should be included in the Annual Governance Statement.
- 4.3 The Corporate Management Team considered the feedback listed in Appendix 4. The Corporate Management Team believe that mitigating actions have been put in place to address the risks in these areas and the following comments were made.

### 4.4 <u>Digital by Design</u>

This was raised by just one person and affects just one area. The relevant director assured the Corporate Management Team that this was not a significant issue and any issues were being addressed.

#### 4.5 Capacity

This is acknowledged to be an issue across the local government sector in general. However, the shared service provides resilience and both authorities have a lower turnover by comparison with other authorities. It is recognised that there are pressure points where it is hard to recruit nationally. HR and the Director of Finance and Performance are working together to consider how to attract applicants. (See also 4.8)

### 4.6 Governance/Policies

All relevant policies are readily available to all staff on the councils' intranet and managers are responsible for ensuring that their staff are aware of those relevant to their work. With regard to data protection, home working in some form has been in place since 2010 and the councils' history of few data breaches speaks for itself.

### 4.7 Delegated Powers

Work is progressing on updating the scheme of delegation and this will be concluded in 2023-24.

#### 4.8 Performance

Salary points in the contribution zone are designed to recognise and reward employees who demonstrate the highest level of contribution and performance. Progression in this zone is not automatic and is determined by outstanding performance in the role. The contribution zone may also be used where there are demonstrable recruitment and retention difficulties. Contribution zone increments should be discussed and agreed with the budget holder and Head of Service/Senior Managers before being passed to the relevant Corporate Management Team representative for their authorisation.

- 4.9 The Corporate Management Team are therefore of the opinion that there are no significant governance issues. However, the concerns noted above have been included in the body of the Annual Governance Statement for transparency.
- 4.10 The committee is requested to consider the attached draft Annual Governance Statement (Appendix 5). Once agreed by the committee the Annual Governance Statement will be passed to the Leader of the Council and the Chief Executive to sign off and it will then be published on the council's website.

### 5. Managing the Risk of Fraud and Corruption

5.1 The Cipfa Code of Practice on Managing the Risk of Fraud and guidance suggests it is good practice to make a statement on the adequacy of an authority's counter fraud arrangements in the annual governance statement.

This code contains five principles:

- acknowledge responsibility
- identify risks
- develop a strategy
- provide resources
- take action

The Chief Internal Auditor is satisfied that the council meets these principles by having a Counter-Fraud and Audit team who review risks across the authority and direct their work as appropriate. It is therefore considered that the organisation has adopted a response that is appropriate for its fraud and corruption risks and commits to maintain its vigilance to tackle fraud and uphold its zero tolerance.

### 6 Financial appraisal

6.1 There are no financial implications arising from this report.

### 7 Legal implications

7.1 This report is for noting only and therefore the Legal Services team has not been

consulted on the content of it.

### 8 Risk management implications

8.1 Failure to produce an Annual Governance Statement, and to maintain proper assurance arrangements to support its production, can reduce the likelihood of the council meeting its objectives, and attract criticism from the council's stakeholders and the council's external auditor. The Audit and Governance Committee review of the Annual Governance Statement significantly reduces these risks.

### 9 Equality analysis

9.1 A detailed Equality analysis is not required for this report.

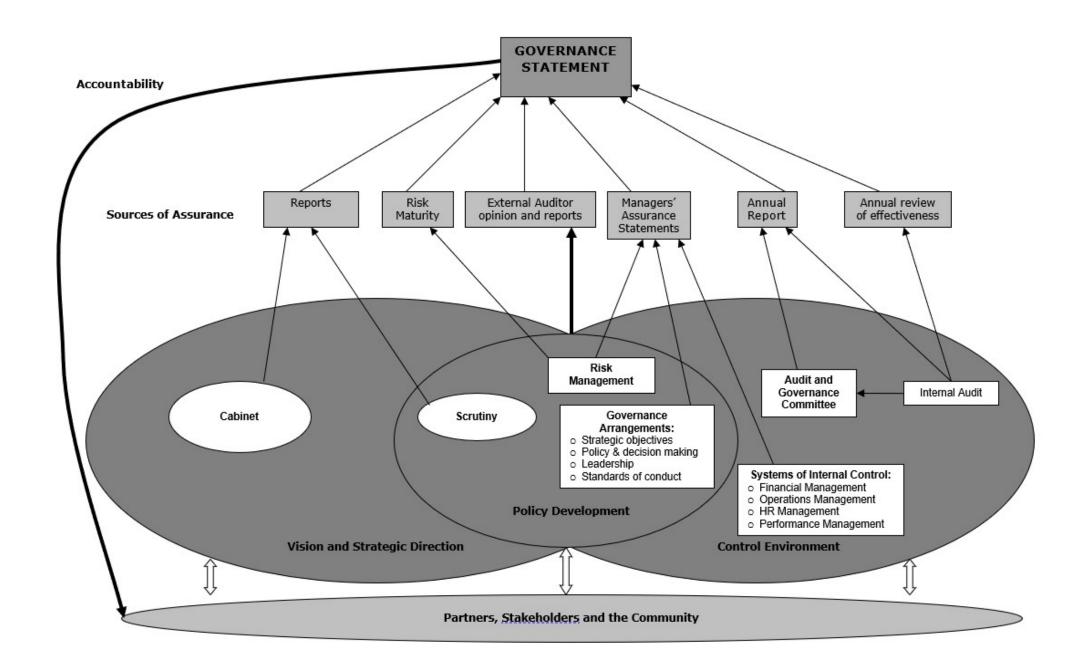
#### 10 Appendices

- Appendix 1 Governance Framework
- Appendix 2 Annual Governance Statement Timetable
- Appendix 3 Managers' Assurance Statement
- Appendix 4 Feedback from the Managers' Assurance Statements
- Appendix 5 Annual Governance Statement

### 11 Background papers

11.1 Internal Audit Report for the financial year 2022-2023 – brought to this same committee meeting.





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### Appendix 2

### ANNUAL GOVERNANCE STATEMENT TIMETABLE

Deadline	Responsibility	Action					
		1/4ly updates of the Strategic Risk Register					
	Chief Internal Auditor	Internal Audit reports					
Throughout year	External Auditor	External Audit reports					
	All Managers	Management reports					
		Other sources of assurance					
	All Managers	Managers Assurance Statements completed (to include RIPA statement)					
April/May	Director of Finance and Performance (Chief Finance Officer – S. 151 Officer)	Preparation of the Annual Governance Statement					
	CMT	Annual Governance Statement considered					
	Chief Internal Auditor	Internal Audit Annual report presented to Audit Committee					
	Chief Internal Auditor	Internal Audit Annual report presented to Audit Committee					
June/July	Director of Finance and Performance (Chief Finance Officer – S. 151 Officer), Leader and Chief Executive	Annual Governance Statement signed by Leader and Chief Executive					
	Audit Committee	Annual Governance Statement published					



 $\label{eq:appendix 3-Managers'} \textbf{Assurance Statement and Governance Statement for the Corporate Management Team.}$ 

Governance Responsibility	Demonstrated by:
Services are planned and managed to implement the	Service plan aligned to the Council's priorities
priorities of Eastbourne Borough Council.	Plans in place to monitor the quality of service to users and seek continuous improvements
	Making best use of resources to ensure excellent service and value for money is achieved
	Dealing effectively with any failures in service delivery.
There are good working relationships with Members and officers responsibilities are clearly	Statutory Officers have clearly defined scope and status to fulfil their roles
defined.	Delegated powers are clearly defined and understood
	Member/officer protocol operates effectively in practice
	Partnership governance arrangements are clearly defined and appropriate
The values of good governance are demonstrated and high standards of conduct and behaviour.	Effective communication to all staff of the code of conduct, standing orders, Financial Procedure Rules, Contract Procedure Rules and Anti-Fraud and Corruption Policy
	Effective performance management of staff and regular appraisals
	The Council's values are understood and promoted
Management decision making and advice to Members are well founded and involve	Effective arrangements to ensure data quality (complete, accurate, timely and secure)
consideration of professional advice and identified risks.	The internal control framework operates effectively
advice and identified risks.	Professional advice is obtained where appropriate and is recorded
	Risk management operates effectively in strategic, project and operational areas
	Decisions made are in accordance with delegated powers and the Council's constitution
	Arrangements are in place to obtain assurance on the management of key risks
The capacity and capability of	Training and development of staff
officers has been developed to ensure effective performance.	Workforce planning to ensure there are adequate staffing levels
	Statutory officers have sufficient resources to fulfil their role

 $\label{eq:appendix 3-Managers'} \textbf{Assurance Statement and Governance Statement for the Corporate Management Team.}$ 

Robust public accountability is ensured by engaging with local people and stakeholders	sections of the community  • Undertaking effective consultation with public and
	other stakeholders
	Consultation with staff and engagement in decision making is undertaken
Adequate processes have been put in place for the safeguarding of children and vulnerable adu	ng Its.
Adequate action has been take to ensure compliance with the requirements of the Bribery Ad	prevent bribery
	The risks of bribery have been assessed and added to the departmental risk register
	<ul> <li>Procedures and risks are regularly monitored and reviewed.</li> </ul>
Are you satisfied that document are held and disposed of in accordance with data protection requirements and the Councils Retention and Disposal Schedule?	on
Has any external review been carried out in your department	?
Have you had reason for using/considering using surveillance which would fall under RIPA?	
Have you used or considered using covert/directed surveillar either under RIPA or outside it	
Are you aware of any frauds o £10k that have not already beinformed to the Internal Audit section.	

### APPENDIX 4 – FEEDBACK RECEIVED FROM MANAGERS' ASSURANCE STATEMENTS

Subject	Governance or Operational	Number of responses	Level of concerns	Feedback Received	How these are being addressed/mitigated
Digital By Design	Operational	1	Major	Move to new software  "disbanded" with integration incomplete so not achieving outcomes agreed with Corporate Management Team. This has led to double handling of processes and a negative impact on staff morale.	IT to action all tasks on submitted priority schedules.
Capacity	Operational	15	7 – Some 8 - Minor	Very lean organisations which are tested by sickness ad recruitment issues. Recruitment issues means a lack of professionally trained staff for specialist roles and a general impact on services.	Look at new ways to structure and prioritise services. Train up existing staff and consider wider use of apprenticeships. Keep under review and inform Corporate Management Team of pressure points.
Governance/ Policies	Governance	12	3 – Some 9 - Minor	Risk of minor non-compliance with data protection because of home working. Policies (such as Financial Procedure Rules, Contract Procedure Rules and Anti-Bribery Policy) are not understood. Some information held beyond scheduled disposal dates and no disposal schedules on some software systems.	Training to be given with regard to policies in place. Investigation of the use of data cleansing tools. Procurement page on the intranet is being developed. Bribery risks to be reinforced at team meetings.
Delegated Powers	Governance	5	1 – Some 4 - Minor	Lack of understanding of delegated powers for officers. The schemes of delegation for the two authorities are not aligned in all respects.	An updated scheme of delegation is currently being considered by the Constitution Working Group before being taken to Full Council for adoption in Autumn 2023.

### APPENDIX 4 – FEEDBACK RECEIVED FROM MANAGERS' ASSURANCE STATEMENTS

Subject	Governance or Operational	Number of responses	Level of concerns	Feedback Received	How these are being addressed/mitigated
Companies	Operational	3	1 – Some 2 - Minor	Capacity and financial pressures driven by high inflation and economic downturn. Eastbourne Homes Limited – Service Level Agreements are incomplete but have been agreed by the Board.	Ongoing monitoring and review. Incomplete Service Level Agreements is being picked up in the review of companies.
Service Plan/Strategy	Both	1	Some	No Tourism strategies or destination management plans in place so little chance for benchmarking.	Strategy being drawn up with separate plans for each authority.
Tourism	Both	1	Some	Services within Devonshire Park and other areas of Tourism are being reviewed. This is to assess whether the services are aligned to the council's priorities and to consider the DLUHC mandate for the council to reduce reliance on tourism income.	Service ways of working, staffing structures, procedures etc being reviewed. Using external specialist advice where appropriate.
Performance	Operational	5	Minor	Appraisals process is not really in place. Not aware of plans to monitor quality of service to users in service areas. Need to build up confidence and resilience.	Continue to build confidence, skills and resilience. Maintain honest relations with HR. Could do more to improve performance measures for quality.

### APPENDIX 4 – FEEDBACK RECEIVED FROM MANAGERS' ASSURANCE STATEMENTS

Subject	Governance or Operational	Number of responses	Level of concerns	Feedback Received	How these are being addressed/mitigated
Members	Both	2	Minor	Monitoring Officer capacity dealing with code of conduct complaints. Members contacting staff out of hours.	Training to Members on the Code of Conduct. Remind staff they do no need to answer calls from Members out of hours.
Hybrid Meetings	Governance	2	Minor	Awaiting response from Government to the call for evidence about hybrid meetings in use during Covid.	Any response could indicate whether there is a likelihood of new legislation enabling councils to have the option of holding hybrid or remote meetings.
Decision Making	Governance	1	Minor	There is always room for improvement	Training, feedback, early engagement.
Risk Management	Governance	1	Minor	Risk management works well at the strategic level but the practice is mixed at the operational level.	Needs to be a greater understanding of risk management.
Economy	Operational	1	Minor	The state of the economy affects the value of work in Planning and has an influence on fee income	Monitor work to assess demand, initiate a service improvement group. Use feedback to improve the service
Assurance Review	Governance	1	Minor	Addressing the Assurance Review action plan may be difficult to align with existing priorities.	Continue to review and engagement with administration.

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# **Annual Governance Statement**

### Responsibility

Eastbourne Borough Council is responsible for ensuring that its business is conducted in accordance with the law and proper standards. It also needs to ensure that public money is safeguarded and properly accounted for, and used economically, efficiently and effectively.

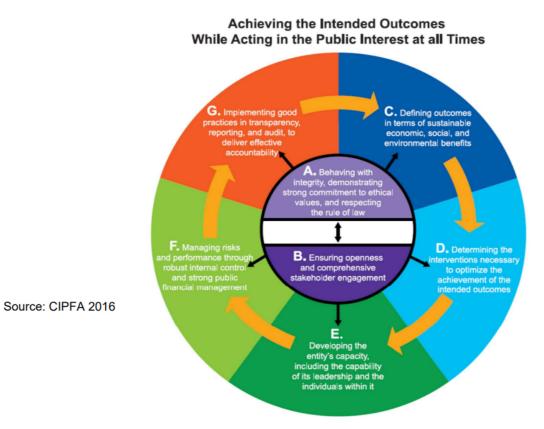
In discharging this overall responsibility, the council is required to put in place proper arrangements for the governance of its affairs, facilitating the effective exercise of its functions, which includes arrangements for the management of risk.

### What is governance?

Governance is about how the council ensures that they are doing the right things, in the right way, for the right people, in a timely, inclusive, open, honest and accountable manner. It comprises the systems, processes, cultures and values by which the council is directed and controlled and through which they account to, engage with and, where appropriate, lead their communities.

Eastbourne Borough Council has approved and adopted a Local Code of Corporate Governance, which is consistent with the principles of the CIPFA/SOLACE *Delivering Good Governance in Local Government Framework 2016*. A copy of the code is available on the website (www.lewes-eastbourne.gov.uk/access-to-information/financial-information/corporate-governance)

The principles of good governance are given in the CIPFA/SOLACE *Delivering Good Governance in Local Government Framework* 2016 from which the following diagram is taken.



The Code of Corporate Governance contains a table which demonstrates how the council meets the core principles.

### The purpose of the governance framework

The governance framework comprises the systems and processes, and culture and values, by which the authority is directed and controlled and its activities through which it is accountable to, engages with, and leads its communities. It enables the authority to monitor the achievement of its strategic objectives and to consider whether those objectives have led to the delivery of appropriate services and value for money.

The system of internal control is a significant part of that framework and is designed to manage risk to a reasonable level. It cannot eliminate all risk of failure to achieve policies, aims and objectives and can therefore only provide reasonable and not absolute assurance of effectiveness. The system of internal control is based on an ongoing process designed to identify and prioritise the risks to the achievement of the council's policies, aims and objectives, to evaluate the likelihood and potential impact of those risks being realised, and to manage them efficiently, effectively and economically.

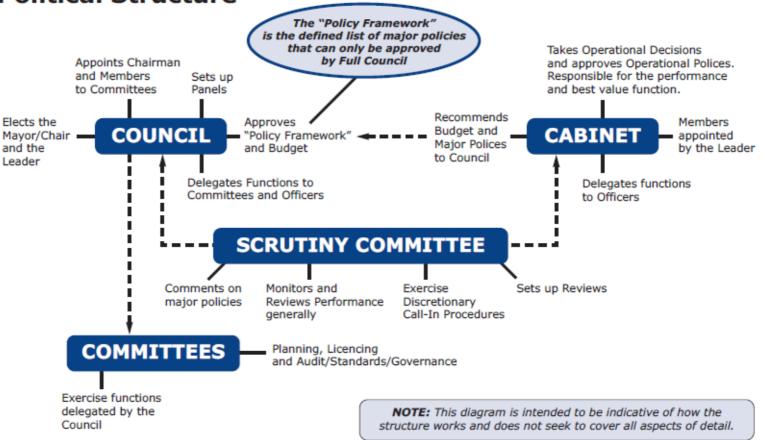
The production of this Annual Governance Statement forms part of the governance framework by providing a review of the governance arrangements in operation during the financial year.

### The Governance Framework

The diagram on the next page shows how the political structure of the council works and interacts.

### **How it Works...**

The Modernised Political Structure



### **Roles and Responsibilities**

#### **Head of Internal Audit**

The head of internal audit (Chief Internal Auditor) provides an independent opinion on the control environment. This is based on the work of the internal audit team in delivering a risk-based audit plan of a breadth sufficient for the head of internal audit to place reliance on it to base their opinion on.

### **Monitoring Officer**

The Head of Legal Services was the designated Monitoring Officer during the financial year, but this post moved to the Head of Democratic Services at the year end. The Monitoring Officer has the duty to ensure that the council, its officers and its elected Councillors, maintain high standards of conduct.

### Director of Finance and Performance (Chief Finance Officer – S. 151 Officer)

The Director of Finance and Performance (Chief Finance Officer) has been designated as the s.151 Officer. They are responsible for ensuring that the council controls and manages its money efficiently.

### **Scrutiny and Review**

Scrutiny and review is provided by the following:

#### **Audit and Governance Committee**

The committee provides assurance by carrying out independent scrutiny of areas such as audit, risk management, counter fraud and financial accountability. It does this by way of reviewing reports provided to its quarterly meetings.

For more information see: <a href="https://democracy.lewes-eastbourne.gov.uk/mgCommitteeDetails.aspx?ID=124">https://democracy.lewes-eastbourne.gov.uk/mgCommitteeDetails.aspx?ID=124</a>

### **Scrutiny Committee**

The committee reviews the delivery of services and performance and supports the work of the Cabinet and Council. It allows Councillors outside the Cabinet, and members of the public, to have a greater say in council matters by investigating issues of local concern.

For more information see: <a href="https://democracy.lewes-eastbourne.gov.uk/mgCommitteeDetails.aspx?ID=128">https://democracy.lewes-eastbourne.gov.uk/mgCommitteeDetails.aspx?ID=128</a>

#### Cabinet

The Cabinet is responsible for most day-to-day decisions of the council. Each member is assigned a portfolio identifying areas of responsibility for which they provide a political lead at Cabinet meetings and for working in consultation with officers. For more information see: https://democracy.lewes-eastbourne.gov.uk/mgCommitteeDetails.aspx?ID=125

### **Corporate Management Team**

The team provides strategic management and planning. The team also considers the annual Internal Audit plan, Strategic Risk Register and Annual Governance Statement.

#### **External Audit**

The external auditors audit the financial statements and provide an opinion on these. They produce an Annual Audit Letter which assesses how the council manages its resources and delivers value for money.

### **Review of Effectiveness**

The council has responsibility for conducting, at least annually, a review of the effectiveness of its governance framework including the system of internal control. The review of effectiveness is informed by the work of the senior managers within the authority who have responsibility for the development and maintenance of the governance environment, the head of Internal Audit's annual report, and also by comments made by the external auditors and other review agencies and inspectorates.

The governance framework, as laid out in the Corporate Code of Governance, has been in place at the council for the year ended 31 March 2023.

One element used to gain assurance is information gathered from Managers' Assurance Statements. These statements contain questions based on the core principles of good governance as well as other areas such as safeguarding, the Bribery Act and the Regulation of Investigatory Powers Act. These are completed by senior managers and any issues raised are considered.

### Companies

The council is also expected to report on separate bodies set up by the council and to give a full picture of the relationship with those bodies. The following table gives the details and, where appropriate, it includes a link to where information can be found in respect of information such as reports and accounts.

Name and incorporation date (where appropriate)	Current Status and summary purpose	Categorisation (Company number and nature where appropriate)	Governance and Board make up	Council shareholder interest where appropriate	Notes
Aspiration Homes LLP (Limited Liability Partnership)	Incorporated on 30 June 2017.  To ensure the councils have the overall capacity to maximise housing investment and funding opportunities. To act as the asset holding vehicle for affordable housing properties that cannot, for financial accounting or other reasons be held in EBC or LDC respective Housing Revenue Accounts.	Limited Liability Partnership LDC and EBC Company number: OC41800	Governed by LLP Agreement and an Executive Committee of 6 - made up of 3 elected members from each authority.	Eastbourne Borough Council Ownership of voting rights - More than 25% but not more than 50% Right to surplus assets - More than 25% but not more than 50% Lewes District Council Ownership of voting rights - More than 25% but not more than 50% Right to surplus assets - More than 25% but not more than 50%	Aspiration Homes will act as the asset holding vehicle for affordable housing properties developed through the EHICL and LHICL commercial development programmes.  Support has included a £10 million loan to be funded from borrowing by LDC to Aspiration Homes LLP.  www.lewes-eastbourne.gov.uk/about-the-councils/wholly-owned-companies-and-other-incorporated-entities
Eastbourne Housing Investment Company Ltd (EHICL)	Company Active Incorporated on 1st May 2015 To undertake more commercial development, place shaping activities and hold associated	Company EBC only. Company number: 09571387	Governed by Articles of Association and a Board of 5 directors made up of senior staff and Elected Members from Eastbourne Borough	Eastbourne Borough Council. Ownership of shares – 75% or more Ownership of voting rights - 75% or more	To enable the council to undertake non HRA development and use associated forms of tenancies.

Name and incorporation date (where appropriate)	Current Status and summary purpose	Categorisation (Company number and nature where appropriate)	Governance and Board make up	Council shareholder interest where appropriate	Notes
	respective assets, in a way which meets legal and regulatory requirements and ensures that the council has distinct control over such assets.		Council plus one Independent.	Right to appoint and remove directors.	www.lewes-eastbourne.gov.uk/about-the- councils/wholly-owned-companies-and-other- incorporated-entities
Eastbourne Homes Limited	Company active Incorporated on 24 <sup>th</sup> January 2005 The Group's principal activities are to manage, maintain and improve the housing stock on behalf of Eastbourne Borough Council.	Company Company number: 05340097	Governed by Articles of Association and a Board of 9 directors, 4 independents, 3 tenants and 2 Elected Members from Eastbourne Borough Council made.	Private company limited by guarantee without share capital.	Eastbourne Homes Limited is controlled by Eastbourne Borough Council. The Parent Company was established as an Arm's Length Management Organisation (ALMO) in accordance with a Government policy initiative for local authority housing management.  www.lewes-eastbourne.gov.uk/about-the-councils/eastbourne-homes-limited-governance
Eastbourne Downs Water Company	Company active Incorporated on 24 <sup>th</sup> August 2016 To enable water to be supplied to farms on the downs in Eastbourne.	Company EBC only Company number: 10343551	Governed by their Articles of Association and a Board of 3 directors – made up of EBC/LDC senior staff.	Private company limited by guarantee without share capital	www.lewes-eastbourne.gov.uk/about-the-councils/wholly-owned-companies-and-other-incorporated-entities
Investment Company Eastbourne Limited	Company active.  Incorporated on 26 <sup>th</sup> March 2018  The Council has established this wholly owned company for the purpose of providing a Guarantee to an institutional investor (Infrastructure Investments Ltd) relating to a property asset in Leicester.	Company Company number: 11276378	Governed by their Articles of Association and a Board of 3 Directors – made up of EBC/LDC senior staff.	Private company limited by shares. The 2 shares are wholly owned by Eastbourne Borough council.	www.lewes-eastbourne.gov.uk/about-the- councils/wholly-owned-companies-and-other- incorporated-entities

Name and incorporation date (where appropriate)	Current Status and summary purpose	Categorisation (Company number and nature where appropriate)	Governance and Board make up	Council shareholder interest where appropriate	Notes
South East Environmental Services Ltd	Company active.  Incorporated on 31st August 2018  To undertake domestic waste and recycling collection and street cleansing services in Eastbourne from 1st July 2019 and to develop related services in the medium term thereafter.	Company Company number: 11545729	Governed by their Articles of Association and a Board of 5 Directors – made up of EBC senior staff and Elected Members.	Private company limited by shares. wholly owned by Eastbourne Borough council.	www.lewes-eastbourne.gov.uk/about-the- councils/wholly-owned-companies-and-other- incorporated-entities

### Companies in which the council has an interest

Uince Odat Oapp	me and orporation e (where oropriate)	Current Status and summary purpose	Categorisation (Company number and nature where appropriate)	Governance and Board make up	Council shareholder interest where appropriate	Notes
	udconnx iited	Company active Incorporated on 19th January 2011 To provide competitive internet services to Eastbourne, Wealden and East Sussex based businesses on network communication technologies providing high speed broad band circuit provision etc.	Company Company number: 07497266		Eastbourne Borough Council owns 45% of shares and represented on the board.	Broadband provision.
Eas Inde	ILL (South st ependent ng Limited)	Company active (Company Dormant but not dissolved so shows as active on Companies House) Incorporated on 30 <sup>th</sup> September 2013	Company Company number: 08710235	Governed by their Articles of Association and Directors from Eastbourne Homes Limited including a Corporate Director	Wholly owned subsidiary of Eastbourne Homes Ltd. 1 Ordinary share owned by Eastbourne Homes Ltd.	Subsidiary of Eastbourne Homes Limited, established for the purposes of delivery of the STEPS contract and possibly bidding for similar future contracts.  www.lewes-eastbourne.gov.uk/about-the-councils/south-east-independent-living-limited

Name and incorporation date (where appropriate)	Current Status and summary purpose	Categorisation (Company number and nature where appropriate)	Governance and Board make up	Council shareholder interest where appropriate	Notes
	Company set up by Eastbourne Homes Ltd (see above)				
	To deliver a short term housing floating support service for people of 65 and over who live in Eastbourne, Lewes and Wealden Districts.  Navigator service for support for people 18 or over with long term physical health condition.				

#### **Eastbourne Homes Ltd**

Governance arrangements at Eastbourne Homes Ltd (EHL) are also considered. Reviews are carried out and reports written by the internal and external auditors engaged by EHL which are reported to their own Audit and Risk Committee and Board. Currently EHL engages the council's Internal Audit section to carry out their internal audit reviews. At the end of year the Audit and Risk Committee of EHL have a minuted disclaimer concerning fraud and corruption.

#### **Investment Company Eastbourne (ICE) Limited**

In May 2018, the council's wholly owned company Investment Company Eastbourne Limited (ICE) entered into a deal with a private company in respect of a property in Leicester. ICE is acting as the principal guarantor of a £48m refinancing loan to a private company, with Eastbourne Borough Council being the ultimate guarantor. In return for providing this guarantee, ICE received an initial guarantee fee and will continue to receive an annual guarantee fee.

All relevant activities have been predetermined under the Development and Asset Management Agreement (DAMA) and will be consolidated into the council's financial statements. The DAMA entitles ICE to a degree of control over the activities of Infrastructure Investments Limited (IIL) and exposes it to a portion of the returns from those activities. IIL is a property company

that holds and lets out the property. The activities of IIL are to manage the property and the tenancies and ensure maximisation of rental income and eventually sell the property.

The operations of IIL are run by its board of directors that are appointed by a majority of the shareholders as per Article 18.1 of IIL's Articles of Association. ICE does not currently have a majority of the shareholding in IIL, but has the ability to acquire 49.5% of the ordinary shares by virtue of its Option unless a default event occurs. Clause 1.1 of the DAMA sets out a requirement for the management of IIL to run IIL in accordance with the 'Business plan' and any changes to the 'Business plan' require approval by the ICE Board of Directors

### **Oversight of Companies' Governance**

During the financial year, updates of assurance on the financial and governance arrangements of companies is given to the Audit and Governance Committee. It has been arranged for the Boards of the companies to add an agenda item to their quarterly meetings to consider the financial and governance arrangements to make a statement on compliance. These statements are collated and reported to the committee quarterly.

### **Managing the Risk of Fraud and Corruption**

The Cipfa Code of Practice on Managing the Risk of Fraud and Corruption and guidance suggests it is good practice to make a statement on the adequacy of an authority's counter fraud arrangements in the annual governance statement.

This code contains five principles:

- Acknowledge responsibility
- Identify risks
- Develop a strategy
- Provide resources
- Take action

The Chief Internal Auditor is satisfied that the council meets these principles by having a Counter-Fraud and Audit team who review risks across the authority and direct their work as appropriate. It is therefore considered that the organisation has adopted a response that is appropriate for its fraud and corruption risks and commits to maintain its vigilance to tackle fraud and uphold its zero tolerance.

### **Financial Management Code**

With local authorities across the UK facing the challenges of reduced funding and increased demand for services, the need for robust financial management has never been more important. The CIPFA Financial Management Code (FM Code) sets out the principles by which authorities should be guided in managing their finances and the specific standards that they should seek to achieve. The self-regulation approach is also to prevent local authorities 'failing' and avoid any need for any external control or reductions in current powers. It is up to each authority to determine the extent to which it complies with the FM Code and to identify what action it may wish to take to better meet the standards that the FM Code sets out.

In 2022/23 the Director of Finance and Performance (Chief Finance Officer – S151 Officer) has taken account of the requirements of the CIPFA Financial Management Code and has acknowledged the approaches to Value for Money and the Council's financial resilience. A significant amount of the Code activities continues to be implemented by various teams across the Council including – the Finance Service, Internal Audit, other service departments, etc.

The Director of Finance and Performance (Chief Finance Officer – S151 Officer) has identified the Eastbourne Borough Council long-term financial viability as the key risk area regarding future compliance with the Code and this is being assessed through a combination of: the budget setting process; the Medium Term Financial Strategy; regular reviews of the Council's capital programme; Treasury Management Strategy and the provision of clear and regular financial updates/training to Members. The Council has a satisfactory record of financial management and so, analysing the council's structures, processes, and procedures against the FM Code's Financial Management Standards, shows a reasonable level of compliance with these principles. However, there are areas where further actions/consideration needs to be given to ensure full compliance with every aspect of the FM Code.

### Local Government Finance Review - Cipfa/Department for Levelling Up, Housing and Communities

Eastbourne Borough Council was one of a number of local authorities to request exceptional financial support during the COVID-19 pandemic. The government agreed to the support, conditional on an external assurance review.

The external assurance review was led by the Chartered Institute of Public Finance and Accountancy (CIPFA) and was undertaken during the summer of 2021, with a report issued to the council in early in 2022. The full report can be found on the Gov.UK website Eastbourne Borough Council: external assurance review - GOV.UK (www.gov.uk).

The council has acted on the recommendations made in that report and in April 2023, at the instruction of DLUHC, CIPFA returned to undertake a light touch re-inspection. The council is currently undertaking work to address the recommendations made and, as at April 2023, a follow up review is being undertaken by CIPFA.

## **Local Government Association – Peer Challenge**

Eastbourne Borough Council undertook a peer challenge jointly with Lewes District Council, coordinated by the Local Government Association, in September 2022. This was originally scheduled for March 2020, but deferred due to the pandemic. The challenge focused on a standard set of 5 criteria;

- 1. Local priorities and outcomes Are the council's priorities clear and informed by the local context? Is the council delivering effectively on its priorities?
- 2. Organisational and place leadership Does the council provide effective local leadership? Are there good relationships with partner organisations and local communities?
- 3. Governance and culture Are there clear and robust governance arrangements? Is there a culture of challenge and scrutiny?
- 4. Financial planning and management Does the council have a grip on its current financial position? Does the council have a strategy and a plan to address its financial challenges?
- 5. Capacity for improvement Is the organisation able to support delivery of local priorities? Does the council have the capacity to improve?

In addition, the council asked that they also considered its approach to sustainability and net zero.

A report with recommendations for improvement was received by the council in January 2023. Work is currently being undertaken to respond to the recommendations in the report. Due to the election there has been a delay in presenting the report to Cabinet. This will be done in June 2023, after which time the report will be made public.

## Strategic Risk Register

The council maintains a strategic risk register which is reviewed quarterly by the Corporate Management Team and changes are reported to the Audit and Governance Committee. The review considers the internal controls, to ensure early prevention and/or mitigation of risks and governance concerns, and the risk scores.

## Quarterly meetings to discuss governance

During the financial year, quarterly meetings were set up to discuss any governance issues. The members of the meeting were the Chief Internal Auditor, Director of Finance and Performance (Chief Finance Officer – S. 151 Officer), Monitoring Officer, Head of Democratic Services and the Governance & Compliance Lead & Group Company Secretary. No significant issues were raised.

#### **Managers' Assurance Statements**

One of the sources of assurance for the Annual Governance Statement should come from Senior Managers responsible for the operation, management and monitoring of controls within their area of responsibility. The Managers' Assurance Statement is intended to collect this assurance by covering operational, project and partnership responsibilities as well as the Bribery Act, Safeguarding, the Regulation of Investigatory Powers Act. The senior manager can highlight concerns and the necessary actions required to improve governance. Assurance statements are sent out to Directors, Assistant Directors and Heads of Service. Once completed their contents are used to inform the governance statement.

Issues raised this year that were considered by the Corporate Management Team were:

## Digital by Design

This was raised by just one person and affects just one area. The relevant director assured the Corporate Management Team that this was not a significant issue and any issues were being addressed.

## Capacity

This is acknowledged to be an issue across the local government sector in general. However, the shared service provides resilience and both authorities have a lower turnover by comparison with other authorities. It is recognised that there are pressure points where it is hard to recruit nationally. HR and the Director of Finance and Performance are working together to consider how to attract applicants. (See also Performance)

#### Governance/Policies

All relevant policies are readily available to all staff on the councils' intranet and managers are responsible for ensuring that their staff are aware of those relevant to their work. With regard to data protection, home working in some form has been in place since 2010 and the councils' history of few data breaches speaks for itself.

#### **Delegated Powers**

Work is progressing on updating the scheme of delegation and this will be concluded in 2023-24.

#### Performance

Salary points in the contribution zone are designed to recognise and reward employees who demonstrate the highest level of contribution and performance. Progression in this zone is not automatic and is determined by outstanding performance in the role. The contribution zone may also be used where there are demonstrable recruitment and retention difficulties. Contribution zone increments should be discussed and agreed with the budget holder and Head of Service/Senior Managers before being passed to the relevant Corporate Management Team representative for their authorisation.

The Corporate Management Team are therefore of the opinion that there are no significant governance issues. However, the concerns noted above have been included here in the body of the Annual Governance Statement for transparency.

## Statement by Head of Democratic Services (and Monitoring Officer):

As Head of Democratic Services (and Monitoring Officer), I am not aware of any major governance issues in my area or elsewhere in the organisation. Work is progressing on updating the scheme of delegations to officers to improve clarity and the council's constitution continues to be reviewed and updated, where appropriate. An additional piece of work will look to incorporate into the Code of Conduct for Members, the best elements of the Local Government Association's model code. It should be noted that there is nothing inherently inadequate or defective with the existing code or the council's arrangements for dealing with complaints about councillor conduct (in so far as legislation allows).

#### **Covid-19 Pandemic**

The response to the Covid-19 pandemic continues to affect the council's finances which is likely to continue for some years. See the paragraph on the Local Government Finance Review for further information. The council has made a significant progress in delivering its Recovery and Stabilisation programme which is a key part of strengthening its future financial recovery and resilience. Through tighter financial controls and early delivery of some savings, the council has managed to reduce its capitalisation amounts from £12.8m to £7.6m.

#### **Opinion of the Chief Internal Auditor**

The work of the Internal Audit team was impacted by carrying a vacancy throughout the year and training new staff. This impacted the audit plan and reduced the number of audits that could be undertaken during the year. However, it is considered that there were still a reasonable number of new and follow up reviews carried out across the authority and did not significantly limit the scope of the work.

The Chief Internal Auditor is required to give an opinion of the overall adequacy and effectiveness of the control environment. The control environment is considered in three ways: the production of the Annual Governance Statement the effectiveness of Internal Audit, and the results of the work of Internal Audit.

Effectiveness of Internal Audit: A self-assessment against the Public Sector Internal Audit Standards has been carried out and shows that the work of the Internal Audit team is carried out in accordance with the standards.

The work of Internal Audit: It has been noted that, during the majority of the year, a number of recommendations remained outstanding after following up reviews. However, during the last quarter there was a drive to address recommendations and the number of those outstanding was greatly reduced.

While the governance framework is in place and working and Internal Audit are carrying out their work in accordance with standards, the opinion on the control environment has to be caveated by the number of outstanding recommendations that were outstanding during the year and there being three reviews where there are recommendations outstanding after three to five follow ups.

The Chief Internal Auditor has some concerns about risk management at the operational level and whether thorough business case/background information for projects is being given to committees to make informed decisions. Work will be carried out to look into these areas thoroughly in 2023/24 and the findings will inform the audit opinion for that year.

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#### **UPDATE ON SIGNIFICANT GOVERNANCE ISSUES 2021/22**

No significant issues were reported in 2021/22.

#### **SIGNIFICANT GOVERNANCE ISSUES 2022/2023**

There are no significant governance issues to report.

#### **STATEMENT**

We have been advised on the implications of the result of the review of effectiveness of the governance framework by the Audit and Governance Committee and that, subject to the actions identified above, the arrangements continue to be regarded as fit for purpose in accordance with the governance framework.

Signed on behalf of Eastbourne Borough Council:
 Leading Member
Chief Executive
Date:

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# Agenda Item 11

Report to: Audit & Governance Committee

Date: 28 June 2023

Title: Treasury Management Annual Report 2022/23

Report of: Homira Javadi, Chief Finance Officer

Ward(s): All

Purpose of report: To report on the activities and performance of the Treasury

Management service during 2022/23

Officer To recommend to Full Council (via Cabinet):

recommendation(s):

1. That members consider and approve the Annual Treasury

Management report 2022/23 for publication to Cabinet

2. To approve the 2022/23 Prudential and Treasury Indicators included in the report (Section 9.1).

Reasons for Requirement of CIPFA Treasury Management in the Public

recommendations: Sector Code of Practice (the Code).

Contact Officer: Name: Steven Houchin

Post title: Interim Deputy Chief Finance Officer E-mail: <a href="mailto:steven.houchin@lewes-eastbourne.gov.uk">steven.houchin@lewes-eastbourne.gov.uk</a>

**Telephone number: 01323 415378** 

#### 1 Introduction

- 1.1 This Council is required through regulations issued under the Local Government Act 2003 to produce an annual treasury report reviewing treasury management activities and the actual prudential and treasury indicators for 2022/23. This report meets the requirements of both the CIPFA Code of Practice on Treasury Management (the Code) and the CIPFA Prudential Code for Capital Finance in Local Authorities (the Prudential Code).
- 1.2 During 2022/23 the minimum reporting requirements were that the Full Council should receive the following reports:
  - an annual treasury strategy in advance of the year (Council 23 February 2022)
  - a mid-year (minimum) treasury briefing.
  - an annual report following the year describing the activity compared to the strategy (this report).
- 1.3 In addition, Treasury Management updates are included in the quarterly performance management report and considered by the Cabinet.

- 1.4 The regulatory environment places responsibility on members for the review and scrutiny of treasury management policy and activities. This report is, therefore, important in that respect, as it provides details of the outturn position for treasury activities and highlights compliance with the Council's policies previously approved by members.
- This Council also confirms that it has complied with the requirement under the Code to give prior scrutiny to all the above treasury management reports by the Audit & Governance Committee before they were reported to the Full Council. Member training on treasury management issues was undertaken on 24 October 2022, which is to support Members' scrutiny role. Further training will be undertaken in October 2023
- 1.6 This report summarises:
  - Capital activities during the year.
  - Impact of this activity on the Council's underlying indebtedness (the Capital Financing Requirement).
  - The actual prudential and treasury indicators.
  - Overall treasury position identifying how the Council has borrowed in relation to this indebtedness, and the impact on investment balances.
  - Summary of interest rate movements in the year.
  - Debt activity and investment activity.

## 2 EBC Capitalisation Direction

- 2.1 Like other local authorities, EBC had discussions with the Department for Levelling Up, Housing and Communities (DLUHC) about Capitalisation Directive to help in dealing with 2020/21 deficit and balance the budget in 2021/22. Other councils that have been harder hit by Covid-19 have also requested support using this means across both years.
- 2.2 A capitalisation directive permits a Council to capitalise revenue expenditure if it is unable to set a balanced budget, has considered all other options, has limited reserves, and is increasing its Council Tax by the maximum permitted. The direction will only be granted in exceptional circumstances, and only the Secretary of State can permit this action legally
- 2.3 The capitalisation was agreed by The Minister of State for Regional Growth and Local Government in February 2021 for the financial years 2020/21 and 2021/22. The table below details the allocation and usage of the directions for both years.

	Capitalisation Awarded	Capitalisation Utilised
	£m	£m
2020/21	6.8	4.6
2021/22	6.0	3.0

2.4 These capitalisation figures are yet to be audited and any revisions to this amount will be reported at the relevant future committee meeting.

#### 3 The Council's Capital Expenditure and Financing 2022/23

- 3.1 The Council undertakes capital expenditure on long-term assets. These activities may either be:
  - Financed immediately through the application of capital or revenue resources (capital receipts, capital grants, revenue contributions etc.), which has no resultant impact on the Council's borrowing need; or
  - If insufficient financing is available, or a decision is taken not to apply resources, the capital expenditure will give rise to a borrowing need (Capital Financing Requirement).
- The actual capital expenditure forms one of the required prudential indicators. The table below shows the actual capital expenditure and how this was financed.

General Fund £'000	2021/22 Actual	2022/23 Budget	2022/23 Actual
Capital expenditure	23,315	11,442	6,854
Financed in year	(8,421)	(6,144)	(3,397)
Unfinanced capital expenditure	(14,894)	(5,298)	(3,457)

HRA £'000	2021/22 Actual	2022/23 Budget	2022/23 Actual
Capital expenditure	6,948	12,989	12,850
Financed in year	(6,948)	(11,478)	(10,116)
Unfinanced capital expenditure	-	(1,511)	(2,734)

#### 4. The Council's Overall Borrowing Need

- 4.1 The Capital Financing Requirement (CFR) represents the Council's total underlying need to borrow to finance capital expenditure, i.e. capital expenditure that has not been resourced from capital receipts, capital grants and contributions or the use of reserves. Some of this borrowing is from the internal use of cash balances.
- 4.2 Part of the Council's treasury activities is to address the funding requirements for this borrowing need. Depending on the capital expenditure programme, the treasury service organises the Council's cash position to ensure sufficient cash is available to meet the capital plans and cash flow requirements. This may be sourced through borrowing from external bodies such as the Government, through the Public Works Loan Board (PWLB), the money markets, or utilising temporary cash resources within the Council.
- 4.3 **Reducing the CFR** the Council's underlying borrowing need (CFR) is not allowed to rise indefinitely, with the exception of the Housing Revenue Account (HRA) CFR. Statutory controls are in place to ensure that capital assets are broadly charged to revenue over the life of the asset.

- 4.4 The Council is required to make an annual revenue charge, called the Minimum Revenue Provision (MRP), to reduce the CFR. This is effectively a repayment of the non-HRA borrowing need (there is no statutory requirement to reduce the HRA CFR). This differs from the treasury management arrangements which ensure that cash is available to meet capital commitments. External debt can also be borrowed or repaid at any time, but this does not change the CFR. The total CFR can also be reduced by:
  - the application of additional capital financing resources (such as unapplied capital receipts); or
  - charging more than the statutory revenue charge (MRP) each year through a Voluntary Revenue Provision (VRP).
- The Council's 2022/23 MRP Policy (as required by Department for Levelling Up, Housing and Communities Guidance) was approved as part of the Treasury Management Strategy Report for 2022/23 on 23 February 2022. The Council's CFR for the year is shown below and represents a key prudential indicator.

CFR (£'000): General Fund	2021/22 Actual	2022/23 Budget	2022/23 Actual
Opening balance	130,996	135,586	135,181
Add unfinanced capital expenditure	14,894	5,298	3,457
Less MRP	(1,012)	(1,182)	-
Less Loan repayments	(9,291)	-	(191)
Closing balance	135,586	139,702	138,447

CFR (£'000): HRA	2021/22 Actual	2022/23 Budget	2022/23 Actual
Opening balance	47,804	47,804	48,210
Add unfinanced capital expenditure	-	1,511	2,734
Less MRP	-	-	-
Less Loan repayments	-	-	-
Closing balance	47,804	49,315	50,944

4.6 The borrowing activity is constrained by prudential indicators for net borrowing and the CFR, and by the Authorised Limit.

**Net borrowing and the CFR** - in order to ensure that borrowing levels are prudent over the medium term, the Council's external borrowing net of investments, must only be for a capital purpose. This essentially means that the Council is not borrowing to support revenue expenditure.

Net borrowing should not therefore, except in the short term, have exceeded the CFR for 2021/22 plus the expected changes to the CFR over 2022/23 and 2023/24. This indicator allows the Council some flexibility to borrow in advance of its immediate capital need in 2022/23. The table below highlights the Council's net borrowing position against the CFR. The Council has complied with this prudential indicator.

£'000	2021/22 Actual	2022/23 Budget	2022/23 Actual
General Fund Borrowing	71,027		62,838
HRA Borrowing	48,210		50,944
Total Gross borrowing position	119,237	119,700	113,784
CFR	183,391	189,018	189,391
Over / (Under) Funding of CFR	(64,154)	(69,318)	(75,607)

4.7 **The Authorised limit** - the Authorised limit is the "affordable borrowing limit" required by s3 of the Local Government Act 2003. The Council does not have the power to borrow above this level. The table below demonstrates that during 2022/23 the Council has maintained gross borrowing within its Authorised limit.

**The operational boundary** – the operational boundary is the expected borrowing position of the Council during the year. Periods where the actual position is either below or over the boundary is acceptable subject to the Authorised limit not being breached.

Actual financing costs as a proportion of net revenue stream - this indicator identifies the trend in the cost of capital (borrowing and other long-term obligation costs net of investment income) against the net revenue stream.

£'000	2022/23
Authorised limit	230,900
Maximum gross borrowing position during the year	119,237
Operational boundary	209,900
Average gross borrowing position	116,510
GF Financing costs as a proportion of net revenue stream	2.8%
HRA financing costs as a proportion of rental income	10.7%
Income from Commercial and Service Delivery Investments as a proportion of net revenue stream	11.9%

#### 5 Treasury Position as at 31 March 2023

- 5.1 The Council's debt and investment position is organised by staff within Financial Services to ensure adequate liquidity for revenue and capital activities, security for investments and to manage risks within all treasury management activities.
- Procedures and controls to achieve these objectives are well established both through Member reporting detailed in the summary, and through officer activity detailed in the Council's Treasury Management Practices. At the beginning and the end of 2022/23, the Council 's treasury position was as follows:

DEBT PORTFOLIO	31/3/22 Principal	Rate/ Return %	31/3/23 Principal	Rate/ Return %
Fixed rate funding:				
-PWLB	119,237		113,784	
-Market	-		-	
Total debt	119,237		113,784	
CFR	183,391		189,391	
Over / (under) borrowing	(64,154)		(75,607)	
Total investments	14,861	0.11%	4,112	1.33%
Net debt	104,375		109,671	

5.3 The maturity structure of the debt portfolio was as follows:

	31/3/22 Actual £'000	2022/23 Original limits £'000	31/3/23 Actual £'000
Under 12 months	3,000	-	-
12 months and within 24 months	-	380	380
24 months and within 5 years	1,141	1,141	1,141
5 years and within 10 years	951	571	571
10 years and within 20 years	31,068	28,616	28,616
20 years and within 30 years	571	761	761
30 years and within 40 years	34,505	40,315	40,315
40 years and within 50 years	48,000	42,000	42,000

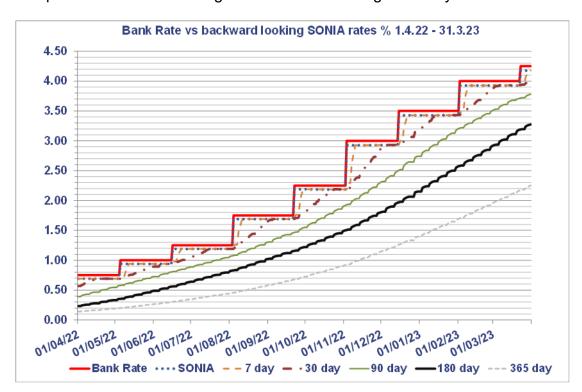
The exposure to fixed and variable rates was as follows:

	31 March 2022 Actual £'000	31 March 2023 Actual £'000
Principal - Debt Fixed rate	119,237	113,784
Principal – Investments Variable rate	0	0

## 6 <u>Investment Strategy and Control of Interest Rate Risk</u>

The investment strategy during the financial year made reference to the core balance and cash flow requirements and the outlook for short-term interest rates (i.e. rates for investments up to 12 months). Whilst greater returns are usually obtainable by investing for longer periods, there was the greater emphasis on ensuring cash balances were available to manage the ups and downs of the council's cash flow. Where cash sums were identified that could be invested for longer periods, the value to be obtained from longer term, investments were carefully assessed.

- Investment returns picked up throughout the course of 2022/23 as central banks, including the Bank of England, realised that inflationary pressures were not transitory, and that tighter monetary policy was called for. Starting in April at 0.75%, the Bank Rate moved up in stepped increases of either 0.25% or 0.5%, reaching 4.25% by the end of the financial year, with the potential for a further one or two increases in 2023/24.
- 6.3 The tables below illustrate the change in Sterling Overnight Index Average (SONIA) compared to the Bank of England Base Rate throughout the year.



FINANCIAL YEA	AR TO QUARTE	R ENDED 31/03/2	2023				
	Bank Rate	SONIA	7 day	30 day	90 day	180 day	365 day
High	4.25	4.18	4.18	4.00	3.78	3.27	2.25
High Date	23/03/2023	31/03/2023	31/03/2023	31/03/2023	31/03/2023	31/03/2023	31/03/2023
Low	0.75	0.69	0.69	0.57	0.39	0.23	0.14
Low Date	01/04/2022	28/04/2022	29/04/2022	01/04/2022	01/04/2022	01/04/2022	01/04/2022
Average	2.30	2.24	2.20	2.09	1.81	1.42	0.90
Spread	3.50	3.49	3.49	3.43	3.39	3.04	2.11

- The sea-change in investment rates meant local authorities were faced with the challenge of pro-active investment of surplus cash for the first time in over a decade, and this emphasised the need for a detailed working knowledge of cashflow projections so that the appropriate balance between maintaining cash for liquidity purposes, and "laddering" deposits on a rolling basis to lock in the increase in investment rates as duration was extended, became an on-going feature of the investment landscape.
- With bond markets selling off, equity valuations struggling to make progress and, latterly, property funds enduring a wretched Q4 2022, the more traditional investment options, such as specified investments (simple to understand, and less than a year in duration) became more actively used.

- Meantime, through the autumn, and then in March 2023, the Bank of England maintained various monetary policy easing measures as required to ensure specific markets, the banking system and the economy had appropriate levels of liquidity at times of stress.
- 6.7 This authority does not have sufficient cash balances to be able to place deposits for more than a month to earn higher rates from longer deposits. Nonetheless, while the Council has taken a cautious approach to investing, it is also fully appreciative of changes to regulatory requirements for financial institutions in terms of additional capital and liquidity that came about in the aftermath of the 2008/9 Financial Crisis. These requirements have provided a far stronger basis for financial institutions, with annual stress tests by regulators evidencing how institutions are now far more able to cope with extreme stressed market and economic conditions.

## 7 Borrowing Strategy and Control of Interest Rate Risk

- 7.1 During 2022/23, the Council maintained an under-borrowed position. This meant that the capital borrowing need, (the Capital Financing Requirement), was not fully funded with loan debt as cash supporting the Council's reserves, balances and cash flow was used as an interim measure. This strategy was prudent as investment returns were very low and minimising counterparty risk on placing investments also needed to be considered.
- 7.2 The policy of avoiding new borrowing by running down spare cash balances has served the Council well over the last few years. However, this was kept under review to avoid incurring higher borrowing costs in the future when this authority may not be able to avoid new borrowing to finance capital expenditure and/or the refinancing of maturing debt.
- 7.3 The Council has not borrowed more than, or in advance of its needs, purely in order to profit from the investment of the extra sums borrowed. No new loans were drawn down from PWLB in 2022/23 to fund the net unfinanced capital expenditure and/or to replace maturing loans. Various temporary loans were taken to cover cash flow requirements.
- 7.4 In taking this decision, the Council carefully considered achieving best value, the risk of having to borrow at higher rates at a later date, the carrying cost of the difference between interest paid on such debt and interest received from investing funds which would be surplus until used, and that the Council could ensure the security of such funds placed on temporary investment.

#### 8 Interest Rates

8.1 Interest rate forecasts were initially suggesting only gradual rises in short, medium and longer-term fixed borrowing rates during 2022/23 but by August it had become clear that inflation was moving up towards 40-year highs, and the Bank of England engaged in monetary policy tightening at every Monetary Policy Committee meeting during 2022, and into 2023, either by increasing Bank Rate by 0.25% or 0.5% each time. Currently the CPI measure of inflation is still above 10% in the UK but is expected to fall back towards 4% by year end. Nonetheless, there remain significant risks to that central forecast.

#### 8.2 The tables below illustrate change in PWLB rates throughout the year.



	1 Year	5 Year	10 Year	25 Year	50 Year
Low	1.95%	2.18%	2.36%	2.52%	2.25%
Date	01/04/2022	13/05/2022	04/04/2022	04/04/2022	04/04/2022
High	5.11%	5.44%	5.45%	5.88%	5.51%
Date	28/09/2022	28/09/2022	12/10/2022	12/10/2022	28/09/2022
Average	3.57%	3.62%	3.76%	4.07%	3.74%
Spread	3.16%	3.26%	3.09%	3.36%	3.26%

- 8.3 PWLB rates are based on gilt (UK Government bonds) yields through HM Treasury determining a specified margin to add to gilt yields. The main influences on gilt yields are Bank Rate, inflation expectations and movements in US treasury yields.
- 8.4 Inflation targeting by the major central banks has been successful over the last 30 years in lowering inflation and the real equilibrium rate for central rates has fallen considerably due to the high level of borrowing by consumers: this means that central banks do not need to raise rates as much now to have a major impact on consumer spending, inflation, etc.
- This has pulled down the overall level of interest rates and bond yields in financial markets over the last 30 years. Indeed, in recent years many bond yields up to 10 years in the Eurozone turned negative on expectations that the EU would struggle to get growth rates and inflation up from low levels.
- 8.6 In addition, there has, at times, been an inversion of bond yields in the US whereby 10-year yields have fallen below shorter-term yields. In the past, this has been a precursor of a recession.
- 8.7 However, since early 2022, yields have risen dramatically in all the major developed economies, first as economies opened post-Covid; then because of the inflationary impact of the war in Ukraine in respect of the supply side of many goods. In particular, rising cost pressures emanating from shortages of energy and some food categories have been central to inflation rising rapidly. Furthermore, at present

the FOMC, ECB and Bank of England are all being challenged by persistent inflation that is exacerbated by very tight labour markets and high wage increases relative to what central banks believe to be sustainable.

- 8.8 There is likely to be a fall in gilt yields and PWLB rates across the whole curve over the next one to two years as Bank Rate first rises to dampen inflationary pressures and a tight labour market, and is then cut as the economy slows, unemployment rises, and inflation (on the Consumer Price Index measure) moves closer to the Bank of England's 2% target.
- 8.9 As a general rule, short-dated gilt yields will reflect expected movements in Bank Rate, whilst medium to long-dated yields are driven primarily by the inflation outlook.
- 8.10 The Bank of England is also embarking on a process of Quantitative Tightening, but the scale and pace of this has already been affected by the Truss/Kwarteng "fiscal experiment" in the autumn of 2022 and more recently by the financial market unease with some US (e.g., Silicon Valley Bank) and European banks (e.g., Credit Suisse).
- 8.11 The gradual reduction of the Bank's original £895bn stock of gilt and corporate bonds will be sold back into the market over several years. The impact this policy will have on the market pricing of gilts, while issuance is markedly increasing, is an unknown at the time of writing.

## 9 <u>Investment Outturn for 2022/23</u>

- 9.1 Investment Policy the Council's investment policy is governed by DLUHC guidance, which was been implemented in the annual investment strategy approved by the Council on 9 February 2022. This policy sets out the approach for choosing investment counterparties and is based on credit ratings provided by the three main credit rating agencies supplemented by additional market data (such as rating outlooks, credit default swaps, bank share prices etc.).
- 9.2 The investment activity during the year conformed to the approved strategy, and the Council had no liquidity difficulties.
- 9.3 **Resources** the Council's longer-term cash balances comprise, primarily, revenue and capital resources, although these will be influenced by cash flow considerations. The Council's core cash resources comprised as follows, and met the expectations of the budget:

Balance Sheet Resources - General Fund (£'000)	31/03/2022	31/03/2023
GF Balances	3,998	3,998
Earmarked reserves	8,791	6,176
Capital Grants & Contributions	3,882	7,373
Provisions	-	-
Usable capital receipts	-	-
Total	16,672	17,547

Balance Sheet Resources - HRA (£'000)	31/03/2022	31/03/2023
HRA Balances	5,492	3,366
Earmarked reserves	3,172	3,172
Major Repairs Reserve	2,598	2,246
Usable capital receipts	1,291	2,325
Total	12,554	11,109

## 9.4 Investments held by the Council

- 9.5 Both the CIPFA Code and government guidance require the Authority to invest its funds prudently, and to have regard to the security and liquidity of its treasury investments before seeking the optimum rate of return, or yield. The Authority's objective when investing money is to strike an appropriate balance between risk and return, minimising the risk of incurring losses from defaults and the risk of receiving unsuitably low investment income.
- 9.6 At 31 March 2023 the Council held investments totalling £34.949m in a mixture of Treasury and Non-Treasury investments illustrated in the tables below. Interest received on Treasury Investments was £0.18m in 2022/23 compared to £0.01m in the previous year because of base rate increases during the financial year. Interest received on Non-Treasury Investments was £1.34m in 2022/23 compared to £1.12m in the previous year. Additional interest was on loans to a subsidiary company.

	31/03/2022 Actual £'000	31/03/2022 Actual %	31/03/2023 Actual £'000	31/03/2023 Actual %
Treasury investments				
Banks	5,361	36.1%	4,112	100.0%
DMADF (H M Treasury)	9,500	63.9%	-	0.0%
Total managed in house	14,861	100.0%	4,112	100.0%
Total managed externally	-	0.0%	-	0.0%
Total Treasury Investments	14,861	100%	4,112	100%
Non-Treasury investments				
Third party loans	2,535	8.2%	2,499	8.1%
Subsidiaries	28,493	91.8%	28,338	91.9%
Companies	-	0.0%	-	0.0%
Property	-	0.0%	-	0.0%
Total Non-Treasury Investments	31,028	100.0%	30,837	100.0%
Total Investments	45,889	100%	34,949	100%

## 10 Executive Summary and Conclusion

10.1 During 2022/23, the Council complied with its legislative and regulatory requirements. The key actual prudential and treasury indicators detailing the impact of capital expenditure activities during the year, with comparators, are as follows:

Prudential and treasury indicators	31.3.22 Actual £'000	2022/23 Original £'000	31.3.23 Actual £'000
Capital expenditure: Non-HRA	23,315	11,442	6,854
Capital expenditure: HRA	6,948	12,989	12,850
Capital expenditure: <b>Total</b>	30,263	24,431	19,704
Capital Financing Requirement: Non-HRA	135,586	139,702	138,447
Capital Financing Requirement:: HRA	47,804	49,315	50,944
Capital Financing Requirement: <b>Total</b>	183,391	189,018	189,391
Gross borrowing	153,127	164,587	169,687
External debt	119,237	-	113,784
		,	
Treasury Investments - Longer than 1 year	9,500	-	-
Treasury Investments - Under 1 year	5,361	-	4,112
Treasury Investments -Total	14,861	-	4,112
Net borrowing	104,375		109,671

Other prudential and treasury indicators are to be found in the main body of this report. The Chief Finance Officer also confirms that borrowing was only undertaken for a capital purpose and the statutory borrowing limit (the Authorised limit), was not breached. The financial year 2022/23 continued the challenging environment of previous years; low investment returns, and continuing counterparty risk continued.

## 11 The Economy and Interest Rates Forecast

11.1 The Council's treasury advisor, Link, provides the Economy and Interest Rates Forecast, which is attached as Appendix C.

#### 12 Other

12.1 **IFRS 9 fair value of investments:** Following the consultation undertaken by the Department of Levelling Up, Housing and Communities [DLUHC] on IFRS 9, the Government has extended the mandatory statutory override for local authorities to reverse out all unrealised fair value movements resulting from pooled investment funds to 31st March 2025. Local authorities are required

to disclose the net impact of the unrealised fair value movements in a separate unusable reserve throughout the duration of the override in order for the Government to keep the override under review and to maintain a form of transparency.

12.2 **IFRS 16:** The implementation of the new IFRS 16 Leases accounting standard to currently off-balance sheet leased assets onto the balance sheet was due to come into force for local authorities from 1st April 2022. Following a consultation of CIFPA/LASAAC it was agreed that implementation of the standard would be deferred until 1 April 2024, impacting financial statements for the period 2024/25 onwards.

#### 13 Investment Consultants

The Council has a contract with Link Treasury Services Limited who act as the Council's Treasury Adviser. The Link Treasury Services has been appointed to support both the Lewes District Council and Eastbourne Borough Council, given that a shared finance team (with treasury management responsibility) has been established. The Link contract was extended on 30 May 2023 for a further two years.

## 14 Corporate plan and council policies

14.1 The priority themes were considered as part of the overall Capital Programme which forms part of the Treasury Management Strategy.

## 15 Financial appraisal

15.1 Financial appraisals were considered as part of the overall Capital Programme which forms part of the Treasury Management Strategy.

#### 16 Legal implications

16.1 Comment from the Legal Services Team is not necessary for this routine monitoring report.

#### 17 Risk management implications

17.1 Risks relating to the timing of borrowing and terms of borrowing are considered and advice is provided by Link. Risk management is considered for each of the schemes within the Capital Programme.

## 18 Equality analysis

18.1 Equality issues are considered.

#### 19 Appendices

- Appendix A The Economy and Interest Rates
  - Appendix B Glossary Local Authority Treasury Management Terms

## 20 Background papers

- 20.1 The Background Papers used in compiling this report were as follows:
  - CIPFA Treasury Management in the Public Services code of Practice (the Code)
  - Cross-sectorial Guidance Notes
  - CIPFA Prudential Code
  - Treasury Management Strategy and Treasury Management Practices.
  - Link Asset Services Citywatch and interest rate forecasts

#### Appendix A

#### The Economy and Interest Rates by Link Treasury Services Limited

Against a backdrop of stubborn inflationary pressures, the easing of Covid restrictions in most developed economies, the Russian invasion of Ukraine, and a range of different UK Government policies, it is no surprise that UK interest rates have been volatile right across the curve, from Bank Rate through to 50-year gilt yields, for all of 2022/23.

Market commentators' misplaced optimism around inflation has been the root cause of the rout in the bond markets with, for example, UK, EZ and US 10-year yields all rising by over 200bps in 2022. The table below provides a snapshot of the conundrum facing central banks, inflation is elevated but labour markets are extra-ordinarily tight, making it an issue of fine judgment as to how far monetary policy needs to tighten.

	UK	Eurozone	US
Bank Rate	4.25%	3%	4.75%-5%
GDP	0.1%q/q Q4 (4.1%y/y)	+0.1%q/q Q4	2.6% Q4 Annualised
		(1.9%y/y)	
Inflation	10.4%y/y (Feb)	6.9%y/y (Mar)	6.0%y/y (Feb)
Unemployment Rate	3.7% (Jan)	6.6% (Feb)	3.6% (Feb)

Q2 of 2022 saw UK GDP deliver growth of +0.1% q/q, but this was quickly reversed in the third quarter, albeit some of the fall in GDP can be placed at the foot of the extra Bank Holiday in the wake of the Queen's passing.

Q4 GDP was positive at 0.1% q/q. Most recently, January saw a 0.3% m/m increase in GDP as the number of strikes reduced compared to December. In addition, the resilience in activity at the end of 2022 was, in part, due to a 1.3% q/q rise in real household disposable incomes. A big part of that reflected the £5.7bn payments received by households from the government under the Energy Bills Support Scheme.

Nevertheless, CPI inflation picked up to what should be a peak reading of 11.1% in October, although hopes for significant falls from this level will very much rest on the movements in the gas and electricity markets, as well as the supply-side factors impacting food prices. On balance, most commentators expect the CPI measure of inflation to drop back towards 4% by the end of 2023. As of February 2023, CPI was 10.4%.

The UK unemployment rate fell through 2022 to a 48-year low of 3.6%, and this despite a net migration increase of c500k. The fact remains, however, that with many economic participants registered as long-term sick, the UK labour force shrunk by c500k in the year to June. Without an increase in the labour force participation rate, it is hard to see how the UK economy will be able to grow its way to prosperity, and with average wage increases running at over 6% the MPC will be concerned that wage inflation will prove just as sticky as major supply-side shocks to food (up 18.3% y/y in February 2023) and energy that have endured since Russia's invasion of Ukraine on 22 February 2022.

Bank Rate increased steadily throughout 2022/23, starting at 0.75% and finishing at 4.25%.

In the interim, following a Conservative Party leadership contest, Liz Truss became Prime Minister for a tumultuous seven weeks that ran through September and October. Put simply, the markets did not like the unfunded tax-cutting and heavy spending policies put

forward by her Chancellor, Kwasi Kwarteng, and their reign lasted barely seven weeks before being replaced by Prime Minister Rishi Sunak and Chancellor Jeremy Hunt. Their Autumn Statement of the 17th of November gave rise to a net £55bn fiscal tightening, although much of the "heavy lifting" has been left for the next Parliament to deliver. However, the markets liked what they heard, and UK gilt yields have reversed the increases seen under the previous tenants of No10/11 Downing Street, although they remain elevated in line with developed economies generally.

As noted above, GDP has been tepid throughout 2022/23, although the most recent composite Purchasing Manager Indices for the UK, US, EZ and China have all surprised to the upside, registering survey scores just above 50 (below suggests economies are contracting, and above suggests expansion). Whether that means a shallow recession, or worse, will be avoided is still unclear. Ultimately, the MPC will want to see material evidence of a reduction in inflationary pressures and a loosening in labour markets.

Realistically, that is an unlikely outcome without unemployment rising and wage settlements falling from their current levels. At present, the bigger rise in employment kept the ILO unemployment rate unchanged at 3.7% in January. Also, while the number of job vacancies fell for the ninth consecutive month in February, they remained around 40% above pre-pandemic levels.

Our economic analysts, Capital Economics, expect real GDP to contract by around 0.2% q/q in Q1 and forecast a recession this year involving a 1.0% peak-to-trough fall in real GDP.

Sterling has remained resilient of late, recovering from a record low of \$1.035, on the Monday following the Truss government's "fiscal event", to \$1.23. Notwithstanding sterling's better run of late, 2023 is likely to see a housing correction of some magnitude as fixed-rate mortgages have moved above 4.5% and affordability has been squeezed despite proposed Stamp Duty cuts remaining in place.

As for equity markets, the FTSE 100 started 2023 strongly, rising to a record high of 8,014 on 20th February, as resilient data and falling inflation boosted earnings. But global equities fell sharply after concerns over the health of the global banking system emerged early in March. The fall in the FTSE 100 was bigger than the drop in the US S&P 500. Indeed, at around 7,600 now, the FTSE is 5.2% below its record high on 20th February, while the S&P 500 is only 1.9% lower over the same period. That's despite UK banks having been less exposed and equity prices in the UK's financial sector not falling as far. It may be due to the smaller decline in UK interest rate expectations and bond yields, which raise the discounted value of future earnings, compared to the US.

## Appendix B

## **GLOSSARY**

## **Local Authority Treasury Management Terms**

Terms	Descriptions
Bond	A certificate of long-term debt issued by a company, government, or other institution, which is tradable on financial markets
Borrowing	Usually refers to the stock of outstanding loans owed, and bonds issued.
CFR	Capital Financing Requirement. A council's underlying need to hold debt for capital purposes, representing the cumulative capital expenditure that has been incurred but not yet financed.
	The CFR increases with capital expenditure and decreases with capital finance and MRP.
Capital gain or loss	An increase or decrease in the capital value of an investment, for example through movements in its market price.
Collective investment scheme	Scheme in which multiple investors collectively hold units or shares. The investment assets in the fund are not held directly by each investor, but as part of a pool (hence these funds are also referred to as 'pooled funds').
Cost of carry	When a loan is borrowed in advance of need, the difference between the interest payable on the loan and the income earned from investing the cash in the interim.
Counterparty	The other party to a loan, investment or other contract.
Counterparty limit	The maximum amount an investor is willing to lend to a counterparty, in order to manage credit risk.
Covered bond	Bond issued by a financial institution that is secured on that institution's assets, usually residential mortgages, and is therefore lower risk than unsecured bonds.
СРІ	Consumer Price Index - the measure of inflation targeted by the Monetary Policy Committee.
Deposit	A regulated placing of cash with a financial institution. Deposits are not tradable on financial markets.
Diversified income fund	A collective investment scheme that invests in a range of bonds, equity and property in order to minimise price risk, and also focuses on investments that pay income.
Dividend	Income paid to investors in shares and collective investment schemes.  Dividends are not contractual, and the amount is therefore not known in advance.
DMADF	Debt Management Account Deposit Facility – a facility offered by the DMO enabling councils to deposit cash at very low credit risk. Not available in Northern Ireland.
DLUHC	Department for Levelling Up, Housing and Communities (formerly known as Ministry of Housing, Communities & Local Government - MHCLG).

Terms	Descriptions
DMO	Debt Management Office – an executive agency of HM Treasury that deals with central government's debt and investments.
Equity HRA	An investment which usually confers ownership and voting rights  Housing Revenue Account – The means by which the Council records expenditure and income incurred through the running of the council's own housing stock and closely related services or facilities, which are provided primarily for the benefit of the council's own tenants.
Floating rate note (FRN)	Bond where the interest rate changes at set intervals linked to a market variable, most commonly 3-month LIBOR or SONIA
FTSE	Financial Times stock exchange – a series of indices on the London Stock Exchange. The FTSE 100 is the index of the largest 100 companies on the exchange, the FTSE 250 is the next largest 250 and the FTSE 350 combines the two
GDP	Gross domestic product – the value of the national aggregate production of goods and services in the economy. Increasing GDP is known as economic growth.
Income Return	Return on investment from dividends, interest and rent but excluding capital gains and losses.
GILT	Bond issued by the UK Government, taking its name from the gilt-edged paper they were originally printed on.
LIBID	London interbank bid rate - the benchmark interest rate at which banks bid to borrow cash from other banks, traditionally 0.125% lower than LIBOR.
LIBOR	London interbank offer rate - the benchmark interest rate at which banks offer to lend cash to other banks. Published every London working day at 11am for various currencies and terms.
LOBO	Due to be phased out by 2022.  Lender's Option Borrower's option
MMF	Money Market Funds. A collective investment scheme which invests in a range of short-term assets providing high credit quality and high liquidity. Usually refers to Constant Net Asset Value (CNAV) and Low Volatility Net Asset Value (LVNAV) funds with a Weighted Average Maturity (WAM) under 60 days which offer instant access, but the European Union definition extends to include cash plus funds
Pooled Fund	Scheme in which multiple investors hold units or shares. The investment assets in the fund are not held directly by each investor, but as part of a pool (hence these funds are also referred to as 'pooled funds').
PWLB	Public Works Loan Board – a statutory body operating within the Debt Management Office (DMO) that lends money from the National Loans Fund to councils and other prescribed bodies and collects the repayments. Not available in Northern Ireland.
Quantitative easing (QE)	Process by which central banks directly increase the quantity of money in the economy to promote GDP growth and prevent deflation. Normally achieved by the central bank buying government bonds in exchange for newly created money.
SONIA	Sterling overnight interest average – a benchmark interest rate for overnight deposits.

Terms	Descriptions
Short-dated	Usually means less than one year
Total return	The overall return on an investment, including interest, dividends, rent, fees and capital gains and losses.

